



The HOPE Foundation Community Services Directory

A Guide to Human Services Resources
Serving Jo Daviess County Residents

March 2024

The HOPE Foundation
323 N. Bench Street
P.O. Box 262
Galena, IL 61036

Don Gereau, Executive Director
(815) 573-7313 or (815) 238-2636
E-mail: hope@HopeFoundationJDC.org
www.hopefoundationjdc.org

*The HOPE Foundation's mission is to provide financial assistance to individuals
with disabilities and the agencies that serve them in Jo Daviess County.*

The HOPE Foundation Community Services Directory.

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Contents

Introduction	4
Directory of Services	5
Assisted Living and Memory Care	5
Child Care Resources	5
Cleaning and Laundry Supplies	6
Clothing Resources	6
Counseling Services	7
Dental Care	9
Developmental and Other Disabilities Services	10
Education and Literacy Programs	13
Emergency Preparedness and Disaster Relief	15
Employment Assistance.	16
Energy Management Programs	17
Eyesight and Hearing Assistance	19
Financial Loans and Assistance for Homeowners and Renters	20
Food Service Programs	21
Furniture Resources	25
Health Care	25
Health Care Support Groups	30
Health Insurance and Prescription Drug Assistance.	30
Home Health Care	32
Home Health Care Products	34
Housing Resources	35
Human/Social Services	36
Legal Resources	39
License Plates, Parking Placards, and Identification Card Services.	41
Nursing Homes	41
Senior Citizens' Services	42
Social Security Benefits	43
Substance Abuse Support and Treatment Services	44
Tax Preparation Assistance	46
Telephone Services	48
Transportation Services	48
Trauma Support for Domestic, Emotional, and Sexual Abuse	49
Veterans' Services	52
Vocational Training and Assistance	55
Voter Information	56
HOPE Foundation Grant Program Guidelines and Application	57
Index of Service Programs and Providers	64

Introduction

This is the third edition of *The HOPE Foundation Community Services Directory*, a guide to human services resources serving Jo Daviess County residents. This directory serves, but is not limited to, the northwestern Illinois Jo Daviess County communities of Apple Canyon Lake, Apple River, East Dubuque, Elizabeth, Galena, The Galena Territory, Hanover, Massbach, Menominee, Nora, Scales Mound, Schapville, Stockton, Warren, and Woodbine.

The HOPE Foundation Board of Trustees has compiled this consumer-friendly, useful tool to identify organizations and professionals that are dedicated to improving the overall quality of life for individuals and families in Jo Daviess County. The 35 categories of services listed in this directory address human needs and provide resources for prevention and remediation of both day-to-day and unique, critically-urgent problems that are faced by individuals of all age groups.

This publication is available online to view and print at www.hopefoundationjdc.org only.

Don Gereau
Executive Director, The HOPE Foundation of Jo Daviess County

Chris Curran
President, The HOPE Foundation of Jo Daviess County

Karen Wilson
Secretary and Chair, The HOPE Foundation Community Services Directory Committee

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The HOPE Foundation is a 501(c)(3) charitable corporation that provides grants to individuals with disabilities and the agencies that serve them in Jo Daviess County. Grants are related, but not limited, to education, employment, health, housing, and transportation. Over \$76,000 in grants were awarded in fiscal years 2021-2022 and 2022-2023 to families and agencies that serve individuals with disabilities.

The HOPE Foundation has partnered with the following organizations:

Family Enrichment Program	Rainbow Ridge
FHN Family Counseling Center	Riverview Center
Galena Clinic, Inc.	Stockton School District Special Education
Galena High School Special Education	Tyler's Justice Center for Children
Jo Daviess County Health Department	United Churches of Galena
Jo Daviess County Special Olympics	Warren School District Special Education
Northwest Academy	The Workshop

The HOPE Foundation Board of Trustees 2023-2024

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Directory of Services

Assisted Living and Memory Care

Ahva Living of East Dubuque

430 Sidney Street
East Dubuque, IL 61025
Phone: (815) 747-6701
Fax: (815) 747-6702
E-mail: admissions@ALofEastDubuque.com
Website: www.ahvahealth.com

Provides assisted-living facilities, independent-living apartments, a Moments Memory Care Program for those with Alzheimer's and other forms of dementia, and respite care for temporary or short-term care while recuperating from health concerns or while current caregivers are unavailable. Formerly known as Bell Tower Retirement Community.

Midwest Medical Senior Care Assisted Living Center

200 Altenburg Drive Galena, IL 61036 Phone: (815) 776-7352 Fax: (815) 776-7377 E-mail: gharwick@midwestmedicalcenter.org	Operated by Midwest Medical Center One Medical Center Drive Galena, IL 61036 Phone: (815) 777-1340
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Formerly the Galena-Stauss Assisted Living Center, provides independent-living apartments with 24-hour staff available to respond to residents' needs. Offers social activities, outings, entertainment, and wellness programs.

Prairie Ridge of Galena

1 Prairie Ridge Drive (Mail Address: P. O. Box 6425)
Galena, IL 61036
Phone: (815) 281-2393
E-mail: director@prairieridgeofgalena.com
Website: www.PrairieRidgeofGalena.com

Offers 16 Memory Care Suites in a 66-unit senior housing neighborhood with other one-bedroom and two-bedroom apartments. Provides residents an independent-living, maintenance-free environment with full-service amenities. Located adjacent to Midwest Medical Center off US Highway 20 in Galena.

Child Care Resources

YWCA Child Care Solutions

4990 East State Street
Rockford, IL 61108
Phone: (815) 484-9448
Phone: (800) 872-9780 (Toll-free)
Phone: (815) 484-9442 (TTY)
E-mail: info@ywcanwil.org
Website: www.ywcanwil.org

This Illinois childcare assistance program offers affordable child care resource and referral assistance for Jo Daviess County residents. Provides families with special-needs children, and other eligible parents of limited income who work or attend school or vocational training, with help in paying childcare costs.

Walk-in Clients: Mondays – Fridays, 8:30 am – 4:30 pm
Phone Queries: Mondays – Fridays, 8 am – 5 pm

Cleaning and Laundry Supplies

The Mop Shop

Lord of Love Lutheran Church

219 Summit Street

Galena, IL 61036

Phone: (815) 281-1995

Website: www.themopshop.org

Provides free household cleaning and laundry supplies to those in need.

Second Saturday and Fourth Monday of each month, 10 am to noon

Clothing Resources

Angel's Attic Clothing

Calvary United Methodist Church

315 W. Maple Street

Stockton, IL 61085

Phone: (815) 947-2414 (Church)

Phone: (815) 947-3845 (Angel's Attic Clothing)

Provides infant-to-adult clothing and shoes to those in need.

Open by appointment only.

Cat's Care Closet

River Ridge School

4141 IL Rt. 84 South

Hanover, IL 61041

Phone: (815) 858-9005

E-mail: ccatsccare@gmail.com

Supports the personal needs of students in River Ridge School District. Please contact them if you know of a child in need.

Open by appointment only. Call or email for appointment.

EZSELLUSA Consignment

201 N. Commerce Street

Galena, IL 61036

Phone: (563) 543-5201

E-mail: paulhconnor@gmail.com

Website: www.ezsellusa.com

Provides used furniture, household items, and clothing at discount prices.

Mondays – Thursdays, 9 am–6 pm; Fridays & Saturdays, 9 am–9 pm; Sundays, noon–6 pm

Glad Rags Resale Boutique

117 S. Main Street

Stockton, IL 61085

Phone: (815) 947-3081

E-mail: glad.rags.boutique@hotmail.com

Website: www.gladragboutique.com

Offers like-new, ready-to-wear clothing for the entire family, with monthly 50% off sales.

Mondays, Tuesdays, and Wednesdays, 10 am – 5 pm; Thursdays, 10 am – 6 pm;

Saturdays 10 am – 2 pm. Call for appointments at other times.

Goodwill Thrift Store - Dubuque

Goodwill Industries of Northeast Iowa

2121 Holliday Drive

Dubuque, IA 52002

Phone: (563) 557-3158

Offers used clothing, housewares, and small furniture at significantly reduced prices.

Mondays – Sundays, 10 am – 7 pm

Goodwill Thrift Store - Freeport

Goodwill Industries of Northern Illinois

2030 W. Galena Avenue

Freeport, IL 61032

Phone: (815) 232-7642

Offers used clothing, housewares, and small furniture at significantly reduced prices.

Mondays – Fridays, 9 am - 8 pm; Saturdays, 9 am – 7 pm; Sundays, 10 am – 6 pm

Purr-Fection Thrift Store

Address: Available on their Facebook page at Purr-Fection Animal Rescue & Shelter NFP

Galena, IL 61036

Offers used clothing, housewares, and small furniture at discount prices.

Society of St. Vincent de Paul Thrift Store

4990 Radford Court

Dubuque, IA 52002

Phone: (563) 582-3733

Offers used clothing at reduced prices.

Mondays, Fridays and Saturdays, 9 am – 4 pm; Tuesdays thru Thursdays, 9 am – 8 pm

SonShine Center

Schapville Zion Presbyterian Church

1012 E. Schapville Road

Elizabeth, IL 61028

Phone: (815) 845-2290

E-mail: pastord@schapvillezion.org

Website: www.schapvillezion.org

Provides gently used clothing and small household items for sale in a retail shop. Also

offers limited emergency financial assistance.

Wednesdays, 10 am – 4 pm

Counseling Services

Clear Mind, Open Heart, LLC

412 ½ S. Main Street, Suite 202

Galena, IL 61036

Phone: (815) 205-1223

Website: www.galenacounseling.com

Provides onsite, online, and telephone counseling for individuals, families and children.

East Dubuque Counseling Center

430 Sidney Street, 3rd Floor

East Dubuque, IL 61025

Phone: (815) 306-8089

E-mail: dieunn@eastdubuquecounseling.com

Website: www.eastdubuquecounseling.com

Provides therapy for marriage and family, children and teens, anxiety and depression.

FHN Family Counseling Center

Dr. Ravi and Mrs. Minu Vyas Crisis Stabilization Center

421 W. Exchange Street

Freeport, IL 61032

Phone: (815) 599-7300

Website: www.fhn.org

Provides therapeutic care for those in crisis. Assists patients with anxiety, uncontrollable anger, depression and despair, and suicidal thoughts in a living-room-type environment. Mondays – Sundays, 24-hours per day

FHN Family Counseling Center – Online Services

421 W. Exchange Street

Freeport, IL 61032

Phone: (815) 599-7300

Website: www.fhn.org

Provides the opportunity to meet psychiatrists online through live streaming video on a computer, tablet, or smart phone.

Mondays – Sundays, 24-hours per day

FHN Jo Daviess Family Healthcare Center

725 N. Pearl Street

Stockton, IL 61085

Phone: (815) 947-3211

Fax: (815) 947-3236

Website: www.fhn.org

Galena Clinic, Inc.

939 Galena Square Drive

Galena, IL 61036

Phone: (815) 777-1300

Fax: (815) 777-1308

Email: galenaclinic@pdssc.com

Website: www.galenaclinic.com

Provides outpatient psychiatry and mental health counseling. Offers community-based, outpatient drug addiction treatment center with services related to substance abuse, relationships, and domestic violence. Conducts partner abuse groups for male batterers. Hours are by appointment.

Interactions Therapy Center, Inc.

800 Spring Street, Suite 101

Galena, IL 61036

Phone: (815) 777-2850

Email: itc@interactionstherapycenter.com

Website: www.interactionstherapycenter.com

Provides marriage and family counseling and certified substance abuse counseling.

National Suicide Prevention Lifeline

Phone: 988

Chat: 988lifeline.org

Text: MHFA to 741-741

Provides one-on-one support from skilled, compassionate counselors. No judgment.

Mondays – Sundays, 24 hours per day

Northwest Illinois Gender and Sexuality Alliance (NW-IL GSA)

Riverview Center
11358 Industrial Drive, Suite 2
Galena, IL 61036
Business Phone: (815) 777-8167
Phone: (815) 777-8155 (Sexual Assault Hotline)
Phone: (815) 777-3680 (Domestic Violence Hotline)
Email: nwilgsa@gmail.com

Operating under the Riverview Center umbrella organization, provides support and education for the Lesbian, Gay, Bisexual, Trans, Queer/Questioning (LGBTQ+) and Ally youth in an effort to reduce self-harm, bullying, and substance abuse, as well as to increase their self-esteem. Serves Jo Daviess County and Carroll County high school students. Call or email for more information.

Riverview Center

11358 Industrial Drive, Suite 2
Galena, IL 61036
Business Phone: (815) 777-8167
24-Hour Domestic Violence Hotline: (815) 777-3680
24-Hour Sexual Assault Hotline: (815) 777-8155 or (888) 707-8155 (Toll-free)
Website: www.riverviewcenter.org
Provides free, confidential, client-centered care for adults and children affected by sexual assault and domestic violence.
Mondays – Fridays, 8:30 am – 5 pm

Tyler's Justice Center for Children

400 W. Front Avenue (Mail address: P.O. Box 168)
Stockton, IL 61085
Phone: (815) 947-6030
Fax: (815) 947-6040
E-mail: tylerscenter@aeroinc.net
Website: www.tylersjusticecenter.org
Provides services for victims of sexual abuse and serious physical child abuse, ages 0-18.

Dental Care

Crescent Community Health Center

1690 Elm Street, Fourth Floor
Dubuque, IA 52001
Phone: (563) 690-2852 (Dental appointments)
Phone: (563) 690-2870 (Spanish language assistance)
Phone: (563) 552-8080 or (563) 690-2856 (Insurance assistance)
Website: www.crescentchc.org
Provides oral health care for individuals and families who are uninsured, underinsured, and those with various types of insurance. The cost of services for uninsured patients is figured on a sliding-fee scale and discounted, based upon household income and size.
Mondays - Thursdays, 7 am – 6 pm; Fridays, 8 am – 5 pm

Fluoride Varnish Program

Jo Daviess County Health Department

9483 US Highway 20 West

Galena, IL 61036

Phone: (815) 777-0263 Ext. 531

Phone: (877) 777-0263 Ext. 531 (Toll-free)

Fax: (815) 777-2977

Email: publichealth@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov/health

Available for children from birth to 3 years of age for healthy teeth and to prevent cavities.

Stockton Dental Center

120 W. Front Avenue (Mail Address: P.O. Box 146)

Stockton, IL 61085

Phone: (815) 947-3700

Fax: (815) 947-9058

Email: sdc@stocktondental.com

Website: www.stocktondental.com

Provides CareCredit immediate dental treatment services, with no up-front costs, low minimum monthly payments, and no-interest financing if paid within 12 months. No pre-payment penalties or annual fee. Additional payment plans may be available. Hosts annual Free Dental Day in February for area children up to 14 years of age without dental insurance. Free check-ups, cleanings, x-rays, fluoride and sealants are provided as deemed necessary and as time permits on the Free Dental Day.

Mon. hours vary; Tues. & Thurs., 8 am – 6 pm; Wed. & Fri., 9 am – 5 pm

Developmental and Other Disabilities Services

Family Enrichment Program

100 School Road

East Dubuque, IL 61025

Phone: (815) 747-3192

Fax: (815) 747-3201

E-mail: fep@roe8.com

Website: www.roe8.com/programs-services/prevention-initiative

This program for pre-natal and any and all children from newborns up to age three promotes early development, learning, and health for children by supporting and engaging parents as teachers with other caregivers. Children are screened on a regular basis to ensure that they are healthy, safe and developing on track. Children are referred for early intervention if they show a delay.

Office Hours: Mondays – Fridays, 8 am – 4 pm

Home Visits: Flexible hours.

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Galena, IL 61036

Phone: (815) 573-7313 or (815) 238-2636

E-mail: hope@HopeFoundationJDC.org

Website: www.hopefoundationjdc.org

Provides grants to individuals with disabilities and the agencies that serve them in Jo Daviess County. Grant requests must be related, but not limited, to education, employment, health, housing, and transportation. Consideration is based upon one or more functional limitations in self-care, receptive and expressive language, learning, mobility, ability to live independently, cognitive functioning, and emotional adjustment. Open by appointment only.

Illinois Aid to the Aged, Blind or Disabled (AABD)

Stephenson County Family Community Resource Center (FCRC)

1840 S. West Avenue

Freeport, IL 61032

Phone: (815) 232-6121 or (815) 232-6123

Phone: (866) 324-3554 (Toll-free TTY)

Fax: (815) 232-7625

Website: www.dhs.state.il.us/

Provides financial assistance to persons who are elderly (age 65 and beyond), blind, or disabled and need money and/or medical care to care for themselves. Eligibility includes those who receive benefits from federal Supplemental Security Income Program (SSI) or have been denied SSI because of income. Funds include cash, food benefits, medical support, and possibly funeral, burial, or cremation costs for death of AABD recipients.

Mondays – Fridays, 8:30 am – 5 pm

Illinois Department of Human Services -Disability/Rehabilitation Services

Freeport Disability Rehabilitation Office

Rehabilitation Services

1828 S. West Avenue

Freeport, IL 61032

Phone: (815) 233-5904 (Toll-free)

Phone: (888) 460-5122 (Toll-free TTY)

Phone: (800) 368-1463 (Toll-free V/TTY to report abuse or neglect of a disabled person)

Website: www.dhs.state.il.us/

Provides a Vocational Rehabilitation Program that focuses on helping individuals find and keep jobs and live independently, with referrals to specialized services for those who are blind and visually impaired, deaf or hard of hearing, or Hispanic or Latino with disabilities. Also offers a Home Services Program with personal assistance services for individuals under the age of 60 who are at risk of being placed in a nursing home.

Mondays – Fridays, 8:30 am – 5 pm

Northwest Academy

310 N. West Street

Elizabeth, IL 61028

Phone: (815) 599-1947

Fax: (815) 858-2195

Website: www.northwestcoop.com

Offers a day treatment program for qualifying students with emotional and behavioral issues to help them develop the skills and character to rejoin their school communities. Referrals are made through a student's home school district.

Mondays – Fridays, 7:30 am – 4 pm

Northwest Special Education Cooperative

310 N. West Street

Elizabeth, IL 61028

Phone: (815) 599-1947

Fax: (815) 858-2195

Website: www.northwestcoop.com

Provides special education services to Carroll County, Jo Daviess County, and Stephenson County schools, students, and families, including social work, school psychology, occupational and physical therapy, vision and hearing services, behavior consultation, and vocational transition services.

Mondays – Fridays, 7:30 am – 4 pm

Northwestern Illinois Center for Independent Living (NICIL)

412 Locust Street
Sterling, IL 61081
Phone: (815) 625-7860
Phone: (815) 625-7863 (TTY)
Phone: (888) 886-4245 (Toll-free V/TTY)
Phone: (779) 245-7045 (After Hours)
Fax: (815) 625-7876
E-mail: frontdesk@nicil.org
Website: www.nicil.org

Serves individuals with disabilities and their families in northwestern Illinois, including Jo Daviess County. Provides workshops to increase employment of individuals with disabilities and to train care givers, as well as other programs to assist individuals to live more independently in their homes.

Mondays – Thursdays, 8 am – 4:30 pm; Evening and weekend hours by appointment.

Northwestern Illinois Special Olympics

904 Myrtle Avenue
Dixon, IL 61021
Phone: (815) 739-2052
Fax: (815) 288-2939
E-mail: dkelly@soill.org
Website: <https://www.soill.org>

Offers individuals with intellectual disabilities opportunities to compete in various sports.

Rainbow Ridge

Kreider Services
521 S. West Street
Galena, IL 61036
Phone: (815) 777-9525
Fax: (815) 777-9599
E-mail: RainbowRidge@kreiderservices.org
Website: www.kreiderservices.org/program/community-living/

A community living residence for those with intellectual and developmental disabilities.

Service Inc. of Illinois (Area A)

3482 Pyramid Drive
Rockford, IL 61109
Phone: (815) 339-0740
Phone: (815) 741-0800 (After-hours Crisis Line)
Fax: (779) 423-0791
Website: <https://www.svcincofil.org>

Assists individuals with developmental delays and disabilities, and their families, in accessing local community resources, as well as state and federally funded services.

The Workshop

706 S. West Street
Galena, IL 61036
Phone: (815) 777-2211
Fax: (815) 777-3386
E-mail: theworkshopgalena@theworkshopgalena.org
Website: www.theworkshopgalena.org

Provides vocational rehabilitation services to individuals with developmental disabilities, offering educational instruction, social skills training and activities, and wellness programs. Provides real work opportunities in industrial contracts, commercial laundry services, and janitorial services for individuals with disabilities in Jo Daviess County.

Mondays – Thursdays, 7:30 am – 4 pm; Fridays, 7:30 am – 3:30 pm

Education and Literacy Programs

Apple Tree School Supplies Program

Galena Elementary and Middle School (GEMS) Secretary, (815) 777-2413
Sponsored by the United Churches of Galena, this program provides free school supplies for low-income families with children who qualify for free meals at schools. Parents are required to submit a form with requests for each child's needs. Forms are due to local schools before the school year ends each spring, in order to receive school supplies later each summer for the upcoming school year. Call the school secretary for more details.

Boy Scouts Blackhawk Area Council

2820 McFarland Road

Rockford, IL 61107

Phone: (815) 397-0210

Website: <https://blackhawkscouting.org>

Provides a variety of programs and activities for Jo Daviess County boys to build confidence and learn life skills and citizenship. Offers youth an opportunity to increase their leadership skills and literacy rate.

Community Services Block Grant (CSBG) Scholarships

Northwestern Illinois Community Action Agency (NICAA)

27 S. State Avenue, Suite 102

Freeport, IL 61032

Phone: (815) 232-3141

Phone: (800) 883-1111 (Toll-free)

Fax: (815) 232-3143

Website: www.nicaa.org

Provides scholarship assistance to attend college classes that lead to job certification.

Mondays – Fridays, 8:30 am – 3:30 pm

Dolly Parton Imagination Library Program

United Way of Northwest Illinois

524 W. Stephenson Street, Suite 101

Freeport, IL 61032

Phone: (815) 232-5184

E-mail: director@uwni.org

Website: www.uwni.org/imaginationlibrary (Register for the program at this site)

Provides free, monthly distribution of age-appropriate books to children from birth to their fifth birthdays, for a maximum of 60 books over five years. Parents can also register their children by picking up a registration form at any Apple River State Bank or First Community Bank of Galena office.

Girl Scouts of Northern Illinois

1886 Daimler Road

Rockford, IL 61112

Phone: (844) 476-4463 (Toll-free)

E-mail: customercare@girlscoutsn.org

Website: www.girlscoutsn.org

Provides Jo Daviess County girls who face financial and other at-risk barriers with avenues to join the Girl Scouts and experience the outdoors, explore science and career opportunities, and gain practical life skills that will benefit them throughout their lives.

Head Start Program

Northwestern Illinois Community Action Agency (NICAA)

511 S. Liberty, Room 146

Freeport, IL 61032

Phone: (815) 235-3740

Website: www.nicaa.org

Offers preschool for children 3-to-5 years old and their families, including developmental, educational, and nutritional services.

Call for information on school locations.

Highland Community College

Office of Admissions

2998 W. Pearl City Road

Freeport, IL 61032

Phone: (815) 599-3414

E-mail: admissions@highland.edu

Website: www.highland.edu

Offers Associate degrees in a wide variety of majors and Certificate programs for more than 40 occupations.

Illinois Student Assistance Commission (ISAC)

1755 Lake Cook Road

Deerfield, IL 60015-5209

Phone: (800) 899-4722 (Toll-free Call Center, with Spanish-speaking counselors)

Phone: (800) 526-0857 (Toll-free Voice for Hearing Impaired)

Phone: (800) 526-0844 (Toll-free TDD)

E-mail: isac.studentservices@isac.illinois.gov

Website: www.isac.org

Provides a free, online ISAC Student Portal to help students with college and financial aid planning. Designed to help students with decisions about college choice, career choice, and financial aid, with additional resources to search for internships/jobs and build a resume.

Mondays – Fridays, 8 am – 4:30 pm

Presentation Lantern Center

Schmid Innovation Center

900 Jackson Street, Suite LL5-1 (Lower Level)

Dubuque, IA 52001

Phone: (563) 557-7134

Phone: (563) 513-8646 (Urgent needs only helpline)

Email: info@thelanterncenter.org

Website: www.thelanterncenter.org

Offers a Tri-State area drop-in immigrant welcome and education center for adults, especially women, with orientation to the community, English and citizenship tutoring, and general assistance and advocacy. Immigration status is not asked. Open to all faiths, nationalities and backgrounds. Sponsored by the Sisters of the Presentation in Dubuque.

Mondays, Wednesdays, and Fridays, 10 am – 3 pm; Tuesdays and Thursdays, 1 pm – 7 pm

Emergency Preparedness and Disaster Relief

American Red Cross of Eastern Iowa

2400 Asbury Road

Dubuque, IA 52001

Phone: (563) 583-6451

Phone: (877) 272-7337 (Toll-free emergency assistance 365 days per year, 24-hours per day)

Website: www.redcross.org

Offers aid to victims of devastating natural disasters and provides clothing for fire victims.

Provides emergency information resources and supplies on their website.

Illinois Emergency Management Agency

2200 South Dirksen Parkway

Springfield, IL 62703

Phone: (217) 782-2700

Phone: (800) 782-7860 (Toll-free 24-hour Emergency Contact Line)

Phone: (888) 614-2381 (Toll-free TTY)

Website: www.Ready.Illinois.gov

Provides information and resources for emergency planning and disaster recovery. Offers a free online Winter Weather Preparedness Guide to help people understand winter weather risks and follow steps for staying safe.

Jo Daviess County Emergency Management Agency

Jo Daviess County Highway Building

1 Commercial Drive, Suite 4

Hanover, IL 61041

Phone: (815) 591-2673 or (815) 591-2675

Fax: (815) 777-2285

E-mail: EMA@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov/ema

Provides for the safety, welfare and evacuation of the citizens of Jo Daviess County in times of all hazardous material incidents, acts of terrorism and all types of natural disasters such as severe storms, earthquakes, tornadoes and floods. Serves as a liaison between county, local, state and federal emergency response and recovery actions.

Jo Daviess County Health Department

9483 US Highway 20 West

Galena, IL 61036

Phone: (815) 777-0263

Phone: (877) 777-0263 (Toll-free)

Fax: (815) 777-2977

E-mail: publichealth@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov/health

Provides public health resources and information on disaster preparedness and relief, disease outbreaks, bioterrorism, weapons of mass destruction, and other emergencies.

Mondays – Fridays, 8 am – 4:30 pm

NICAA Housing Program

Northwestern Illinois Community Action Agency (NICAA)

27 S. State Avenue, Suite 102

Freeport, IL 61032

Phone: (815) 232-3141

Phone: (800) 883-1111 (Toll-free)

Fax: (815) 232-3143

Website: www.nicaa.org

Mondays – Fridays, 8 am – 3 pm. Call for program information.

Salvation Army

Illinois Bank and Trust
716 S. Bench Street
Galena, IL 61036
Phone: (815) 777-5112 (Contact: Nikki Nolan)
Fax: (815) 777-8944
E-mail: nnolan@illinoisbank.com

Provides emergency financial assistance and help with other basic needs, including food programs, clothing, bedding, lodging, meals, groceries, minor car repairs, gas, prescription medication, glasses, school supplies, support for utilities, and disaster relief.
No walk-in service. Call or email for an appointment.

United States Federal Emergency Management Agency (FEMA)

FEMA Region 5
536 S. Clark Street, 6th Floor
Chicago, IL 60605
Phone: (312) 408-5500
Website: www.fema.gov
Offers help to victims of devastating natural disasters.

United Way of Northwest Illinois

524 W. Stephenson Street, Suite 101
Freeport, IL 61032
Phone: (815) 232-5184
E-mail: director@uwni.org
Website: www.uwni.org
Provides information resources for emergency service needs.

Employment Assistance

BEST, Inc.

Phone: (815) 625-9648
Phone: (800) 526-0844 (TTY)
Offers assistance with resume writing, job search, interviewing skills, proper interview presentation, and job retention. Provides resources for on-the-job training and work-based learning.

Furst Staffing

725 N. Pearl Street
Stockton, IL 61085
Phone: (815) 656-4490
Fax: (815) 656-4492
Website: www.furststaff.com
Provides full-service recruitment and staffing services with offices in multiple locations.

Illinois Department of Employment Security

2323 E. Lincolnway
Sterling, IL 61081
Phone: (815) 625-2313
Phone: (800) 244-5631 (Toll-free Customer Service Center)
Phone: (312) 338-4337 (Mondays – Fridays, 3 am – 7:30 pm -- Call to certify for benefits)
Phone: (877) 342-7533 (Illinois Job Link Helpline)
Website: www.ides.illinois.gov
Provides unemployment insurance, employment search services, and veteran services. To post resumes, search job openings or find a job, visit www.illinoisjoblink.com

Energy Management Programs

Budget Billing Program

JCE Co-op
793 US Highway 20 West
Elizabeth, IL 61028
Phone: (800) 858-5522 (Toll-free)
Fax: (815) 858-3731
E-mail: info@jcecoop.com
Website: www.jcecoop.com

Provides an energy management payment plan of the same dollar amount each month. Avoids seasonal fluctuations in costs. Monthly rates are recalculated each spring and fall. Mondays – Fridays, 8 am – 5 pm

ComEd (Commonwealth Edison Company)

ComEd Customer Care Center
P. O. Box 805379
Chicago, IL 60680-5379
Phone: (800) 334-7661 (Toll-free customer service info, Mondays – Fridays, 7 am – 7 pm)
Phone: (855) 433-2700 (Toll-free line for rebates, discounts, and energy loan programs)
Website: www.comed.com

Provides ComEd area residents with energy rebates and discount programs, appliance rebates, smart thermostat rebates, lighting discounts, and weatherization rebates. Offers energy efficiency loans with financing for qualified energy-efficient products and services.

Energy Efficiency Program

JCE Co-op
793 US Highway 20 West
Elizabeth, IL 61028
Phone: (800) 858-5522 (Toll-free)
Fax: (815) 858-3731
E-mail: info@jcecoop.com
Website: www.jcecoop.com

Offers free advice prior to buying heating or air conditioning systems, replacement windows, or new insulation. Provides a free home assessment consultant to identify energy leaks, offer recommendations for best solutions, and provide information on rebates or incentives to cost-share projects. House energy audits are also free of charge. Mondays – Fridays, 8 am – 5 pm

Levelized Billing Program

JCE Co-op
793 US Highway 20 West
Elizabeth, IL 61028
Phone: (800) 858-5522 (Toll-free)
Fax: (815) 858-3731
E-mail: info@jcecoop.com
Website: www.jcecoop.com

Provides an energy management program that allows payment of a rolling-average amount of electric use for the most recent 12 months. Bill amounts will fluctuate from month-to-month, but all costs are paid in full over the course of each year. Mondays – Fridays, 8 am – 5 pm

Low Income Heating & Energy Assistance Program (LIHEAP)

Northwestern Illinois Community Action Agency (NICAA)

27 S. State Avenue, Suite 102

Freeport, IL 61032

Phone: (815) 232-3141 Phone: (800) 883-1111 (Toll-free)

Fax: (815) 232-3143

Website: www.nicaa.org

Offers financial help with heat and electric utility costs for income-eligible seniors (60 and older), those receiving Social Security disability benefits, households without home energy service, families with children five and under, and other low-income eligible individuals.

Call NICAA to schedule an appointment at one of these locations: East Dubuque Public Library, Hanover Village Hall, or Warren Township Public Library.

Mondays – Fridays, 8 am – 3 pm

Neighbor-to-Neighbor Care Funds

JCE Co-op

793 US Highway 20 West

Elizabeth, IL 61028

Phone: (800) 858-5522 (Toll-free)

Fax: (815) 858-3731

E-mail: info@jcecoop.com

Website: www.jcecoop.com

Provides help in paying winter energy bills. Recipients must first apply for NICAA Low Income Heating & Energy Assistance Program (LIHEAP) approval (see above) before qualifying for Neighbor-to-Neighbor Care Funds.

Mondays – Fridays, 8 am – 5 pm

Nicor Gas Community Connection Center

151 W. Front Avenue

Stockton, IL 61085

Phone: (815) 947-9096

Website: www.nicorgas.com

Provides bill-paying assistance for natural gas bills, energy-saving offerings, and information on other organizations that assist with housing, food, clothing, and healthcare.

Also provides free energy-saving home assessments, weatherization improvements, and products to help customers save money on their bills.

Weatherization Program

Northwestern Illinois Community Action Agency (NICAA)

27 S. State Avenue, Suite 102

Freeport, IL 61032

Phone: (815) 232-3141

Phone: (800) 883-1111 (Toll-free)

Fax: (815) 232-3143

Website: www.nicaa.org

Offers aid to low income renters/homeowners to make homes energy efficient for both summers and winters. Call NICAA to schedule an appointment at one of these locations: East Dubuque Public Library, Hanover Village Hall, or Warren Township Public Library.

Mondays – Fridays, 8 am – 3 pm

Eyesight and Hearing Assistance

Crescent Community Health Center

1690 Elm Street

Dubuque, IA 52001

Phone: (563) 690-2863 (Eyeglass appointments)

Phone: (563) 690-2870 (Spanish language assistance)

Phone: (563) 552-8080 or (563) 690-2856 (Insurance assistance)

Website: www.crescentchc.org

Provides assistance in obtaining inexpensive eyeglasses. A prescription from an outside optometrist is needed to take advantage of this service, because eye exams are not offered. Serves individuals and families who are uninsured, underinsured, and those with various types of insurance.

Mondays - Thursdays, 7 am – 6 pm; Fridays, 8 am – 5 pm

Hartig Hearing Care and Optical

2200 John F. Kennedy Road, Suite 101

Dubuque, IA 52002

Phone: (563) 227-8673

Fax: (563) 582-4327

E-mail: innovativeear@sbcglobal.net

Website: www.HartigHearingAndOptical.com

Offers periodic free hearing screening exams and consultation.

Mondays – Fridays, 9 am – 5 pm

Lions Club International

There are five Lions Clubs in Jo Daviess County. The East Dubuque Lions Club conducts periodic vision and health screenings for East Dubuque, Menominee, and Dunleith Township residents. The Galena Lions Club provides financial assistance to individuals in need of eye exams, glasses, hearing aids, and magnifying readers. Some clubs sponsor the Lions of Illinois Foundation Hearing Screening Bus for county residents. Contact the following clubs for more information on services in each area:

Apple River Lions Club (#227)

Meets at Stagecoach Trail Event Center

Stagecoach Trail & Broadway Road

Apple River, IL 61001

Phone: (815) 594-2252

First Thursday of each month, 7 pm

Stockton Lions Club (#279)

Meets at Stockton Banking Center

11655 Route 20, East

Stockton, IL 61085

Phone: (815) 821-4333

Fourth Wednesday each month, 7 pm

East Dubuque Lions Club (#237)

Meets at The Other Side

68 Sinsinawa Avenue

P. O. Box 92

East Dubuque, IL 61025

Phone: (815) 266-1925

E-mail: eastdubuquelions@gmail.com

www.e-clubhouse.org/sites/east_dubuque/

Fourth Monday of each month, 6 pm

Warren Lions Club (#282)

Meets at Methodist Church

P. O. Box 213

Warren, IL 61087

Phone: (815) 745-3339

www.e-clubhouse.org/sites/warrenil

First Monday of each month, 6:30 pm

Galena Lions Club (#244)

Meets at Log Cabin, 201 N. Main Street

P.O. Box 56 Galena, IL 61036

Phone: (815) 331-0180

E-mail: lions@galenalions.org

Website: www.galenalions.org

Second Thursday of each month, 6:30 pm

Miracle-Ear Hearing Aid Center

800 Spring Street, Suite 100
Galena, IL 61036
Phone: (815) 397-4327
Phone: (866) 984-1957
Offers periodic free hearing screening exams and consultation.

Tri-State Independent Blind Society, Inc.

1068 Cedar Cross Road
Dubuque, IA 52003
Phone: (563) 556-8746
Fax: (563) 556-3592
E-mail: tristateblind@qwestoffice.net
Website: www.tristateblind.org
Provides services to Jo Daviess County and other Tri-State residents to improve the quality of life for the visually impaired and to help them live independently. Provides and promotes education, various training classes, safety skills, transportation along with sighted help, and referral services to all who are blind, low-vision, elderly or handicapped, regardless of age or income.
Mondays, Tuesdays and Thursdays, 9 am – 4 pm; Wednesdays and Fridays, 9 am – 10 pm; Saturdays, 3 pm – 10 pm

Financial Loans and Assistance for Homeowners and Renters

Buy Local Loan Program

Illinois Bank & Trust
Galena, IL 61036
Phone: (815) 777-5156
Website: www.IllinoisBank.com/buy-local-loan
Provides loans of \$1,000-\$5,000 per household for any purpose, with 6.25% interest, 36 monthly installment payments, and no application fees. Applicants must be Illinois Bank & Trust checking account customers.

Community Services Block Grant (CSBG) Emergency Assistance

Northwestern Illinois Community Action Agency (NICAA)
27 S. State Avenue, Suite 102
Freeport, IL 61032
Phone: (815) 232-3141
Phone: (800) 883-1111 (Toll-free)
Website: www.nicaa.org
Assists those who are behind in rent, mortgage and utility payments due to a recent crisis.
Mondays – Fridays, 8 am – 3 pm

Homeless Prevention/Housing Stability Assistance

Northwest Illinois Community Action Agency (NICAA)
27 S. State Avenue, Suite 102
Freeport, IL 61032
Phone: (815) 232-3141
Phone: (800) 883-1111 (Toll-free)
Fax: (815) 232-2143
Website: www.nicaa.org
Provides funds to assist families who are in danger of becoming homeless or are homeless due to a recent financial crisis affecting their ability to pay housing costs.
Mondays – Fridays, 8 am – 3 pm

Illinois Housing Development Authority (IHDA)

111 E. Wacker Drive, Suite 1000
Chicago, IL 60601
Phone: (312) 836-5200
Phone: (866) 324-4431 (Toll-free TDD)
Website: www.ihda.org

Assists renters and homeowners to avoid eviction and foreclosure as they seek employment and financial stability.
Mondays – Fridays, 8:30 am – 5 pm

NICAA Housing Program

Northwestern Illinois Community Action Agency (NICAA)
27 S. State Avenue, Suite 102
Freeport, IL 61032
Phone: (815) 232-3141
Phone: (800) 883-1111 (Toll-free)
Fax: (815) 232-3143
Website: www.nicaa.org
Call for more information on available programs.
Mondays – Fridays, 8 am – 3 pm.

United States Department of Agriculture (USDA)

Elizabeth Farm Service Agency Center
225 N. Main Street (P.O. Box 502)
Elizabeth, IL 61028
Phone: (815) 858-3418, Ext. 2
E-mail: ashley.belha@usda.gov
Website: www.fsa.usda.gov
Provides grants and low-interest loans to eligible homeowners to improve or modernize homes, make them safer and more sanitary, or remove health and safety hazards.

Food Service Programs

The Bread of Life Food Pantry

105 N. Prairie Street
Apple River, IL 61001
Phone: (815) 594-2252
Offers confidential free food for Apple River area residents, provided by churches, schools, and various service organizations.
Call for appointment.

Caring Neighbors Warren Food Pantry

115 W. Main Street (Mail Address: P.O. Box 301)
Warren, IL 61087
Phone (815) 745-3441
Offers free food distribution to individuals in need, including tickets to buy milk at local stores, for residents within the eastern half of Jo Daviess County.
First and Third Saturdays of each month, 8:30 am - 11 am
For emergency assistance when the pantry is not open, contact the following:
(815) 745-2312 - St. Ann's Catholic Church (815) 745-3647 - United Methodist Church
(815) 745-3444 - St. Paul Lutheran Church

Community of Christians

First United Methodist Church of Elizabeth
309 S. Main Street (Mail Address: P.O. Box 257)
Elizabeth, IL 61028
Phone: (815) 858-2224

E-mail: ehcommunityofchristians@gmail.com

Provides monthly free meals and fellowship in Hanover at this location:

Hanover VFW Building
102 Fillmore Street
Hanover, IL 61041
2nd Sunday of each month
4 - 6 pm (CST winter); 5 - 7 pm (CDT summer)

Sponsored by Elizabeth's St. Paul Evangelical Lutheran, St. Mary's Catholic, and First United Methodist; Derinda's Trinity Lutheran; Massbach's St. John Lutheran; and Hanover's United Presbyterian, St. Paul Lutheran, Hanover United Methodist, and St. John the Evangelist Catholic churches.

East Dubuque Food Pantry

East Dubuque Board of Education
East Dubuque School District Office
100 School Road, Y-Club Room
East Dubuque, IL 61025
Phone: (815) 747-2111 (District Office)
Phone: (563) 580-1456 or
(563) 451-5753 or (815) 747-3251

East Dubuque Lions Club
P.O. Box 92
East Dubuque, IL 61025
Phone: (815) 266-1925
E-mail: eastdubuquelions@gmail.com
Website:
www.e-clubhouse.org/sites/east_dubuque/

Free food distribution at 100 School Road, rear entry Y-Club Room, to individuals in need residing in East Dubuque, Menominee, and Dunleith Township. Managed by East Dubuque Lions Club Foundation.
Tuesdays, 5 pm - 7 pm (except fifth Tuesday in a month)

Elizabeth Food Basket

Northwest Academy (Former high school)
310 N. West Street (Mail Address: P.O. Box 391)
Elizabeth, IL 61028
Phone: (815) 990-3128

Email: elizfoodbasket@gmail.com

Website: www.elizabethfoodbasketil.org

Offers free food distribution for individuals in need in the River Ridge School District, excluding Hanover Township. Also serves residents in Schapville and Scales Mound, and operates as an emergency food resource in case of disasters.

Second Saturday of each month, 10 am - noon

Elks Lodge Christmas Food Baskets

123 N. Main Street
Galena, IL 61036
Phone: (815) 777-0011

Email: bpoe882@yahoo.com

Distributes holiday food baskets throughout the county to families and seniors in need.

Golden Meals

Northwestern Illinois Community Action Agency (NICAA)

524 W. Stephenson Street, Suite 4

Freeport, IL 61032

Phone: (815) 232-8896

Email: nicaa94@nicaa.org

Website: www.nicaa.org

Provides free, home-delivered, hot meals to persons 60 years of age or older who are unable to prepare meals for themselves and are homebound due to illness, handicap, or isolated living conditions.

Mondays – Fridays, Noon.

Hanover Food Pantry

500 Fillmore Street (Hanover Park District Building)

Hanover, IL 61041

Phone: (815) 275-4987

Provides free food distribution to residents of Hanover or rural Hanover only.

Second Wednesday of each month, 11am – 2 pm

Illinois Supplemental Nutrition Assistance Program (SNAP)

Stephenson County Family Community Resource Center (FCRC)

1840 S. West Avenue

Freeport, IL 61032

Phone: (815) 232-6121 or (815) 232-6123

Phone: (866) 324-3554 (Toll-free TTY)

Fax: (815) 232-7625

Web site: www.dhs.state.il.us/

Formerly called Food Stamps, Illinois Department of Human Services' SNAP provides an electronic Illinois Link Card accepted at most grocery stores to help low-income individuals and families purchase the food they need for good health.

Illinois Women, Infants, and Children (WIC) Program

Stephenson County Health Department

10 W. Linden Street

Freeport, IL 61032

Phone: (815) 235-8360

Phone: (866) 590-8499 (Toll free)

Fax: (815) 232-7160

Web site: <https://stephensoncountyil.gov>

Galena WIC Clinic

4359 Industrial Park Drive, Unit 100

Galena, IL 61036

Phone: (815) 777-0594

Phone: (815) 235-8360 (emergency help)

Fax: (888) 972-3481

Offers a food assistance program for pregnant women, new mothers, and women with young children under five years of age (including foster children). Provides debit cards to purchase milk, juice, eggs, cheese, cereal, dry beans or peas, peanut butter, fresh fruits, and vegetables. Also has certified lactation counselors on staff to support breast-feeding mothers, and certified car-seat technicians. Galena office staff can assist with applications for other government-funded financial support programs.

Freeport: Mondays – Thursdays, 8:30 am – 4:30 pm; Fridays, 8:30 am – 3 pm;

First and Third Mondays of each month, 8:30 am – 6:30 pm

Galena: First Thursday of each month, 8 am – 6 pm; Other Thursdays, 8 am – 4:30 pm

Pirate Pantry

Galena High School Food Pantry
219 Kelly Lane (Former Galena Primary School)
Galena, IL 61036
Phone: (815) 777-0917 (High School)
Phone or Text: (815) 246-2295 (Pirate Pantry, Heidi O'Shea)
Email: piratepantry@gusd120.k12.il.us

Located on the back side of the building on Kelly Lane, provides free food to families who have at least one child enrolled in a Galena public school. Also provides a ride for delivery, if needed.

First Tuesday of each month, 5 pm – 6 pm (Call for appointment when closed)

River Bend Mobile Food Pantry

River Bend Foodbank
4010 Kimmel Drive
Davenport, IA 52802
Phone: (563) 345-6490
Website: www.riverbendfoodbank.org

Provides periodic free mobile food distribution from River Bend Foodbank and the United Churches of Galena Food Pantry at Crossroads Community Church, 900 Galena Square Drive.

Mondays – Fridays, 8:30 – 4:30 pm

Stockton Community Food Pantry

126 W. Front Avenue (Mail Address: P.O. Box 95)
Stockton, IL 61085
Phone: (218) 556-3822, (815) 947-2164, (815) 238-5187, or (815) 914-6705
Provides free food distribution to residents of the Stockton School District.
Call for appointment: Mondays – Fridays, 9 am – 5 pm

Stockton Nutritional Assistance Program

Unitarian-Universalist Church	Stockton Elementary School
219 N. Pearl Street	236 N. Pearl Street
Stockton, IL 61085	Stockton, IL 61085
Phone: (815) 947-3812	Phone: (815) 947-3321
Website: www.uuchurchofstockton.org	Website: www.stocktonschools.com

Provides free daily snacks and milk to Stockton elementary school students in need in a program founded and funded by the Stockton Unitarian-Universalist Church.

United Churches of Galena Food Pantry

219 Summit Street Lower Level Parking Lot Entrance (Mail Address: P.O. Box 6401)
Galena, IL 61036
Phone: (815) 777-1456 (Call for emergency food assistance when the pantry is closed)
E-mail: ucgfoodpantry@gmail.com
Website: www.galenafoodpantry.com

Provides free food service to income-qualified Jo Daviess County residents, and offers a proxy service program to pick up and deliver food to those who are unable to visit the pantry in person or visit during regular hours. To request proxy delivery service, call the phone number above no later than 24 hours before a distribution date.

Second and Fourth Thursdays of each month, 12:30 pm - 5 pm

Furniture Resources

Cat's Care Closet

River Ridge School
4141 IL Rt. 84 South
Hanover, IL 61041
Phone: (815) 858-9005

E-mail: ccatsccare@gmail.com

Supports the personal needs of students in River Ridge School District. Please contact them if you know of a child in need.

Open by appointment only. Call or email for appointment.

EZSELLUSA Consignment

201 N. Commerce Street
Galena, IL 61036
Phone: (563) 543-5201

E-mail: paulhconnor@gmail.com

Website: www.ezsellusa.com

Provides used furniture, household items, and clothing at discount prices.

Mondays – Thursdays, 9 am–6 pm; Fridays & Saturdays, 9 am–9 pm; Sundays, noon–6 pm

Purr-Fection Thrift Store

Address: Available on their Facebook page at Purr-Fection Animal Rescue & Shelter NFP
Galena, IL 61036

Offers used clothing, housewares, and small furniture at discount prices.

Health Care

Adult Immunization Program

Jo Daviess County Health Department
9483 US Highway 20, West
Galena, IL 61036
Phone: (815) 777-0263 (Call for appointment)
Phone: (877) 777-0263 (Toll free)
Fax: (815) 777-2977

E-mail: publichealth@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov/health

Provides seasonal Influenza vaccines for adults on a private pay basis.

Mondays – Fridays, 8 am – 4:30 pm

Child Immunization Program - Vaccines for Children (VFC)

Jo Daviess County Health Department
9483 US Highway 20, West
Galena, IL 61036
Phone: (815) 777-0263 (Call for appointment)
Phone: (877) 777-0263 (Toll free)
Fax: (815) 777-2977

E-mail: publichealth@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov/health

Provides vaccines for children enrolled in Medicaid or the All Kids insurance program, children without health insurance, American Indian or Alaskan Native children, or children who are underinsured (health insurance does not pay for immunizations).

Mondays – Fridays, 8 am – 4:30 pm

Crescent Community Health Center

1690 Elm Street, Third Floor

Dubuque, IA 52001

Phone: (563) 690-2863 (Medical appointments)

Phone: (563) 690-2870 (Spanish language assistance)

Phone: (563) 552-8080 or (563) 690-2856 (Insurance assistance)

Web site: www.crescentchc.org

Provides basic, primary medical health care for individuals and families who are uninsured, underinsured, and those with various types of insurance. The cost of services for uninsured patients is figured on a sliding-fee scale and discounted, based upon household income and size. Walk-in, urgent care services are offered as well.

Mondays - Thursdays, 7 am – 6 pm; Fridays, 8 am – 5 pm

FHN Jo Daviess Family Healthcare Center

725 N. Pearl Street

Stockton, IL 61085

Phone: (815) 947-3211

Fax: (815) 947-3236

Website: www.fhn.org

Accepts all income levels, uninsured and underinsured, for family health care.

FHN Leonard C. Ferguson Cancer Center

1163 W. Stephenson Street

Freeport, IL 61032

Phone: (815) 599-7000

Website: www.fhn.org

Provides cancer care, hematology, medical oncology, and radiation oncology specialties.

FHN Memorial Hospital

1045 W. Stephenson Street

Freeport, IL 61032

Phone: (815) 599-6000

E-mail: wecare@fhn.org

Website: www.fhn.org

Provides cancer care; cardiology, obstetrics/gynecology, orthopedics, and primary care services; a Women's Diagnostic Center; and a Center for Wound Healing.

Illinois Breast and Cervical Cancer Program (IBCCP)

Stephenson County Health Department

10 W. Linden Street

Freeport, IL 61032

Phone: (815) 599-8420

Phone: (866) 590-8499 (Toll free)

Fax: (815) 777-2977

Website: <https://stephensoncountyil.gov>

Provides free mammograms for women age 40-64 and free pap smears and breast exams for women age 35-64 who are northwest Illinois residents and uninsured/underinsured.

Mondays – Fridays, 8:30 am – 4:30 pm

Illinois WISEWOMAN Program (IWP)

Well Woman of Northwest Illinois
Stephenson County Health Department
10 W. Linden Street
Freeport, IL 61032
Phone: (815) 599-8420
Phone: (866) 590-8499 (Toll-free)
Website: <https://stephensoncountyil.gov>

Illinois Department of Public Health
Office of Women's Health
535 W. Jefferson Street
Springfield, IL 62761
Phone: (271) 524-6088
Phone: (888) 522-1282 (Toll-free Health-Line)
Phone: (800) 547-0466 (TTY Toll-free)
Fax: (217) 558-4963
E-mail: DPH.OWHLine@Illinois.gov
Web site: www.idph.state.il.us

Provides WISEWOMAN heart disease education and awareness with free blood pressure, glucose, and cholesterol screenings for women who are currently enrolled in or eligible for the Illinois Breast and Cervical Cancer Program (IBCCP), living in counties served by IWP, uninsured / underinsured age 35-64 years old, and living at or below 250 percent of the federal poverty level.

Mondays – Fridays, 8:30 am – 4:30 pm

Jo Daviess County Health Department

9483 US Highway 20, West (P.O. Box 318)
Galena, IL 61036
Phone: (815) 777-0263
Phone: (877) 777-0263 (Toll free)
Fax: (815) 777-2977
E-mail: publichealth@jodaviesscountyil.gov
Website: www.jodaviesscountyil.gov/health

Provides information on public health resources and wellness programs (Wellness Coalition). Offers a lab draw program to assist individuals in being proactive in preventative screening, early detection and/or monitoring of chronic disease. Includes blood pressure and risk assessment tests; low-cost cholesterol, blood chemistry, and complete blood count tests; and other medical blood tests that require a doctor's order. Monthly schedule of test locations is available on the website.

Mondays – Fridays, 8 am – 4 pm

Offers guidance on radon testing to measure home radon levels, plus radon removal resources. Provides a short-term (3-7 days) radon test kit that allows homeowners to take passive radon readings in their homes. The test kit is mailed to a laboratory in prepaid envelopes and results can be read online in approximately one week. Radon test kit: \$10.

Radon Kits E-mail: environmentalhealth@jodaviesscountyil.gov

Radon Kits Website: www.jodaviesscountyil.gov/health

Mondays – Fridays, 8 am – 4 pm

Medical Associates Clinic – Dubuque East Campus

1000 Langworthy Street
Dubuque, IA 52001
Phone: (563) 584-3000
Phone: (800) 648-6868 (Toll-free)
Phone: (800) 735-2943 (TTY toll-free)
Phone: (563) 584-3455 (Acute Care)
Phone: (563) 556-4357 or (800) 325-7442 (Toll-free) for 24-hour Help Nurse Assistance
Website: www.mahealthcare.com

Provides a multispecialty group medical practice with 170+ providers and a staff of over 1,000 health care professionals and support personnel for the Tri-State area, including the Elizabeth and Galena, Illinois clinics. This location provides a walk-in Acute Care facility for non-life-threatening emergencies and medical services, as well as pharmacy services. Acute Care Hours: Mondays – Fridays, 7 am – 8 pm; Weekends & Holidays, 8 am – 5 pm; Christmas Eve & Easter, 8 am–noon. Closed Thanksgiving & Christmas

Medical Associates Clinic – Dubuque West Campus

1500 Associates Drive
Dubuque, IA 52002
Phone: (563) 584-3000
Phone: (800) 648-6868 (Toll-free)
Phone: (800) 735-2943 (TTY toll-free)
Phone: (563) 556-4357 or (800) 325-7442 (Toll-free) for 24-hour Help Nurse Assistance
Website: www.mahealthcare.com
Provides a multispecialty group medical practice with over 170 providers and a staff of over 1,000 health care professionals and support personnel for the Tri-State area, including the Elizabeth and Galena, Illinois clinics.
Mondays – Fridays, 8 am – 5 pm

Medical Associates Clinic - Elizabeth

560 Pleasant Street
Elizabeth, IL 61028
Phone: (815) 858-2642
Phone: (800) 648-6868 (Toll-free)
Website: www.mahealthcare.com
Accepts all income levels, uninsured and underinsured, with financial assistance services for family medical care.
Mondays and Fridays, 7:30 am – noon; Wednesdays, 7:30 am – 11:30 am
First and Third Thursdays, 7:30 am – 11:30 am

Medical Associates Clinic - Galena

10988 Bartell Boulevard
Galena, IL 61036
Phone: (815) 777-0900 Optometry: (815) 777-2566 Physical Therapy: (815) 776-0910
Phone: (800) 648-6868 (Toll-free)
Website: www.mahealthcare.com
Accepts all income levels, uninsured and underinsured, with financial assistance services for family medical care, optometry/optical, and physical therapy services.
Mondays – Fridays, 7:30 am – 5 pm. X-Ray Services: Mondays – Fridays, 8 am – 4:30 pm

Midwest Health Clinic – Elizabeth

Midwest Medical Center
117 N. Main Street
Elizabeth, IL 61028
Phone: (815) 858-2238
Fax: (815) 858-2239
E-mail: kmeusel@midwestmedicalcenter.org
Web site: www.midwestmedicalcenter.org
Provides preventative, therapeutic, and cost-effective primary care for infants to seniors.
Mondays – Fridays, 8 am – 5 pm; Closed holidays

Midwest Health Clinic – Galena

Midwest Medical Center
One Medical Center Drive
Galena, IL 61036
Phone: (815) 776-7381
Fax: (815) 776-7385
E-mail: kmeusel@midwestmedicalcenter.org
Website: www.midwestmedicalcenter.org
Provides preventative, therapeutic, and cost-effective primary care for infants to seniors.
Mondays – Fridays, 7:30 am – 5 pm; Saturdays, 8 am – 12 pm; Closed holidays

Midwest Medical Center Diabetes Prevention Program
Midwest Medical Center Diabetes Self-Management Program

One Medical Center Drive

Galena, IL 61036

Phone: (815) 777-6414

Fax: (815) 776-7385

E-mail: dknight@midwestmedicalcenter.org

Website: www.midwestmedicalcenter.org

Provides education programs for anyone who has diabetes, a family history of diabetes, gestational diabetes, or pre-diabetic concerns to learn how to manage diabetes and help to stall or prevent the onset of diabetes.

Midwest Medical Center Fitness Center

One Medical Center Drive

Galena, IL 61036

Phone: (815) 777-4960

Fax: (815) 777-1821

E-mail: msoat@midwestmedicalcenter.org

Website: www.midwestmedicalcenter.org

Provides personalized fitness programs and services, including fitness assessment and evaluation, individualized fitness program design, indoor cycling, sports training, group fitness classes, yoga & pilates classes, and cardiopulmonary rehabilitation.

Mondays, 5:30 am – 8 pm; Tuesdays – Thursdays, 5:30 am – 7 pm; Fridays, 5:30 am – 6 pm; Saturdays, 7 am – noon

Midwest Medical Center Physical Therapy

One Medical Center Drive

Galena, IL 61036

Phone: (815) 777-4969

Fax: (815) 777-1821

E-mail: jberning@midwestmedicalcenter.org

Website: www.midwestmedicalcenter.org

Provides pre-/post-operative rehabilitation services, including physical therapy, occupational therapy, and speech therapy. Offers contracted home therapy services, an outpatient clinic, and free injury screens.

Midwest Medical Center Rehabilitation Services

One Medical Center Drive

Galena, IL 61036

Phone: (815) 777-1340 (Contact: Jennifer Grau)

Fax: (815) 777-1821

E-mail: jgrau@midwestmedicalcenter.org

Website: www.midwestmedicalcenter.org

Provides a comprehensive range of inpatient/hospital skilled care rehabilitation services.

Health Care Support Groups

Family Caregiver Services

Senior Resource Center of Jo Daviess County

Phone: (815) 235-9777

Phone: (888) 645-7150 (Toll-free)

Fax: (815) 777-0414

E-mail: afaivre@srcntr.org (Amanda Faivre)

Website: www.seniorresourcecenter.net

Provides support group information and financial resources for caregivers of Jo Daviess County residents.

Thursday, 10 am – 2 pm (Call for appointment prior to visiting these Centers)

Elizabeth Opening in 2024

Galena 607 Gear Street

Hanover 500 Filmore Street

Stockton 140 W. Benton Avenue

Warren 110 W. Main Street

Memory Café - Senior Resource Center of Stephenson County

Senior Activity Center

216 E. Stephenson Street

Freeport, IL 61032

Phone: (815) 235-9777, Ext. 258

Phone: (888) 645-7150 (Toll-free)

Fax: (815) 235-9571

E-mail: sshoemaker@srcntr.org (Sonja Shoemaker)

Website: www.seniorresourcecenter.net

Offers programming for those affected by mild to mid-stage dementia and Alzheimer's disease and their care partners. All events are free.

Thursdays, 1 pm – 3 pm

Memory Café - Sinsinawa Mound Center

585 County Z Road

Sinsinawa Mound, WI 53824

Phone: (608) 748-4411, Ext. 188 (Contact: Coni LaBarbera)

Website: www.sinsinawa.org/moundcenter

Provides free group activities for individuals experiencing memory loss, mild cognitive impairment, early Alzheimer's or other dementia. Participants must have a caregiver present. This program is available to anyone within the Tri-State Area.

Last Thursday of each month, 1 pm – 2:30 pm

Health Insurance and Prescription Drug Assistance

Affordable Care Act Enrollment Assistance

Jo Daviess County Health Department

9483 US Highway 20, West

Galena, IL 61036

Call for appointment: (815) 599-8439

E-mail: publichealth@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov/health

Offers a free "Navigator Assistance" service to help individuals evaluate their Affordable Care Act insurance program options. Provides unbiased information about the health insurance marketplace, qualified health plans, tax credits, and cost-sharing reductions.

Affordable Care Act Information Resources

Consumer Call Center Phone: (800) 318-2596 (Toll-free)

Website: www.healthcare.gov

All Kids Program

Illinois Department of Healthcare and Family Services

Prescott Bloom Building

201 S. Grand Avenue, East

Springfield, IL 62763

Phone: (866) 255-5437 (Toll-free All Kids Hotline)

Phone: (877) 204-1021 (Toll-free TTY)

Website: www.illinois.gov/hfs/MedicalPrograms/AllKids

Offers Illinois children comprehensive health insurance coverage that includes doctor visits, hospitalization, emergency services, prescription drugs, vision care, dental care, and medical devices, such as eyeglasses and asthma inhalers. Rates are significantly lower than private market rates.

Family Care Program

Illinois Department of Healthcare and Family Services

Prescott Bloom Building

201 S. Grand Avenue, East

Springfield, IL 62763

Phone: (866) 255-5437 (Toll-free Family Care Hotline)

Phone: (877) 204-1021 (Toll-free TTY)

Website: www.illinois.gov/hfs/MedicalPrograms/AllKids/Pages/FamilyCare.aspx

Offers comprehensive health insurance coverage to parents living with their children 18 years old or younger. Also covers relatives who are caring for children in place of their parents. Includes doctor visits, specialty medical services, hospitalization, emergency services, prescription drugs, vision care, dental care, and medical devices, such as eyeglasses and asthma inhalers. Rates are significantly lower than private market rates.

Get Covered Illinois

Illinois Department of Insurance

320 W. Washington Street

Springfield, IL 62767

Phone: (217) 782-4515 (Office)

Phone: (866) 311-1119 (Toll-free Help Desk Line, 7 days/week, 8 am – 8 pm)

Phone: (800) 843-6154 (Toll-free Medicaid Line)

Website: www.abe.illinois.gov

Provides medical insurance coverage for doctor visits, hospital stays, prescriptions, and other health care for individuals, families, and small business owners. Coverage will not be denied because of pre-existing conditions. Most applicants can qualify for low-cost or free insurance coverage.

Home and Community Based Services (HCBS) Waiver Programs

Illinois Department of Healthcare and Family Services

Prescott Bloom Building

201 S. Grand Avenue, East

Springfield, IL 62763

Phone: (866) 255-5437 (Toll-free Care Hotline)

Phone: (877) 204-1021 (Toll-free TTY)

Website: www.illinois.gov/hfs/MedicalPrograms

Offers comprehensive health coverage to allow individuals to remain in their own homes or live in a community setting, instead of an institution, including children and young adults with developmental disabilities, those who are medically fragile or technology dependent, persons with other disabilities or brain injuries, the elderly, and those with HIV or AIDS.

Illinois Department of Human Services

Stephenson County Family Community Resource Center (FCRC)

1840 S. West Avenue

Freeport, IL 61032

Phone: (815) 232-6121 or (815) 232-6123

Phone: (866) 324-3554 (Toll-free TTY)

Fax: (815) 232-7625

Website: www.dhs.state.il.us/

Provides information about Medicaid and other Illinois Department of Human Services programs for Jo Daviess County residents.

Mondays – Fridays, 8:30 am – 5 pm

Medicare/Medicaid

Centers for Medicare & Medicaid Services

7500 Security Boulevard

Baltimore, MD 21244-1850

Phone: (800) 633-4227 (Toll-free)

Phone: (877) 486-2048 (Toll-free TTY)

Website: www.medicare.gov

US Social Security Administration

4 E. Linden Street

Freeport, IL 61032

Phone: (855) 628-1591 (Toll-free)

Phone: (800) 772-1213 (Toll-free)

Phone: (815) 232-2791 (TTY)

Fax: (833) 950-3447

Website: www.ssa.gov/medicare/ (Apply for Medicare at this web site)

Provides medical care benefits to adults 65 and older and certain other qualified persons.

Senior Health Insurance Program (SHIP)

Senior Resource Center of Jo Daviess County

Phone: (815) 777-1316

Phone: (888) 645-7150 (Toll-free)

E-mail: afaivre@srcntr.org (Amanda Faivre)

Website: www.seniorresourcecenter.net

Elizabeth Opening in 2024

Galena 607 Gear Street

Hanover 500 Filmore Street

Stockton 140 W. Benton Avenue

Warren 110 W. Main Street

Offers free one-on-one assistance with health insurance benefits and questions, including Medicare, Medicare supplements, Medicaid, long-term insurance, and prescription drug insurance plans. This is an Illinois Department on Aging program.

Thursdays 10 am – 2 pm (Call for appointment prior to visiting these Centers)

Home Health Care

Castor Home Nursing Inc.

417 E. Third Street

Sterling, IL 61081

Phone: (815) 564-0977

Fax: (815) 718-6594

E-mail: info@castorhomenursing.com

Website: www.castorhomenursing.com

Provides a full range of home health care services in Jo Daviess County for newborns to adults and those needing end-of-life care. Offers skilled nursing, rehabilitative therapy, assistance with daily tasks, companionship, medical supplies, and specialized support.

FHN Hospice

773 W. Lincoln Boulevard, Suite 403

Freeport, IL 61032

Phone: (815) 599-7240

Phone: (877) 873-3621 (Toll-free)

Website: www.fhn.org

Assists individuals with terminal medical conditions by offering social, emotional, physical, and spiritual support for patients and their families. Services are covered 100% by Medicare, Medicaid, Veterans' Benefits, and most health insurance providers.

Hospice of Dubuque

1670 John F. Kennedy Road

Dubuque, IA 52002

Phone: (563) 582-1220

Fax: (563) 282-8089

E-mail: cr@hospiceofdubuque.org

Web site: www.hospiceofdubuque.org

Provides hospice services for the terminally ill and their loved ones, and offers bereavement services to any Tri-State resident who has experienced a loss through death. Serving the residents of northwestern Jo Daviess County since 1995.

Office Hours: Mondays – Fridays, 8 am – 5 pm

Illinois Department of Human Services -Disability/Rehabilitation Services

Freeport Disability Rehabilitation Office

Rehabilitation Services

1828 S. West Avenue

Freeport, IL 61032

Phone: (815) 233-5904 (Toll-free)

Phone: (888) 460-5122 (Toll-free TTY)

Phone: (800) 368-1463 (Toll-free V / TTY to report abuse or neglect of a disabled person)

Fax: (815) 233-3177

Website: www.dhs.state.il.us/

Provides a Home Services Program with personal assistance services for individuals under the age of 60 who are at risk of being placed in a nursing home.

Mondays – Fridays, 8:30 am – 5 pm

MercyOne Home Care

MercyOne Dubuque Medical Center

250 Mercy Drive, First Floor

Phone: (563) 589-8899

Phone: (877) 416-9763 (Toll-free)

E-mail: dqhme@mercyhealth.com

Website: www.mercyone.org

Provides home-based medical support, equipment, supplies and assistance to Jo Daviess County residents within a 45-mile radius of Dubuque, including free delivery and set-up of most equipment. Also offers a 24-hour Lifeline Personal Response System (necklace or bracelet) for medical assistance to those who need help while at home.

Mondays – Fridays, 8 am – 5 pm (Emergency services are available for specific equipment)

Senior Resource Center of Jo Daviess County

Senior Resource Center of Jo Daviess County

Phone: (815) 777-1316

Phone: (888) 645-7150 (Toll-free)

E-mail: afaivre@srcntr.org (Amanda Faivre)

Website: www.seniorresourcecenter.net

Elizabeth Opening in 2024

Galena 607 Gear Street

Hanover 500 Filmore Street

Stockton 140 W. Benton Avenue

Warren 110 W. Main Street

Provides a Community Care Program to coordinate non-medical, in-home services, place eligible clients in the Adult Day Care Center, and provide emergency home response phone systems, deflecting nursing home placements. Offers a Money Management Program to develop budgets and pay bills for those unable to do so on their own. Thursday, 10 am – 2 pm (Call for appointment prior to visiting these Centers)

24-Hour Care

11420 Dander Drive, Suite 200

Galena, IL 61036

Phone: (815) 777-2424

Phone: (855) 772-2424 (Toll-free)

Website: www.24hourcarehha.com

Offers a Home Healthcare program with Medicare-eligible, short-term, in-home recovery care, and a Home Nursing/Home Services program with private-pay, long-term care to live independently in your own home. A dementia care team specializes in keeping those with dementia in the comfort of their home. Light housekeeping services are also available.

Home Health Care Products

Finley-Hartig Homecare

2282 University Avenue

Dubuque, IA 52001

Phone: (563) 588-8707

Phone: (800) 588-8707 (Toll-free)

Website: www.finleyhartig.com

Provides Jo Daviess County residents with home care medical equipment products and services at the Dubuque retail store. Also assists customers in their home residences by offering products on both a sale or rental basis.

Mondays – Fridays, 8:30 am – 5 pm; Saturdays, 9 am – 1 pm

Emergency services are available 24 hours per day, seven days per week

MercyOne Medical Equipment

MercyOne Dubuque Medical Center

250 Mercy Drive, First Floor

Dubuque, IA 52001-7320

Phone: (563) 589-8118

Phone: (877) 637-2944 (Toll-free)

E-mail: dqhme@mercyhealth.com

Website: www.mercyone.org

Provides home care medical equipment and products at their retail store.

Mondays – Fridays, 8 am – 5 pm

Quality Medical Services/AeroCare Division of Adapt Health

2140 John F. Kennedy Road, Suite A-1 (located in Fuerste Eye Clinic)
Dubuque, IA 52002

Phone: (563) 845-7205

E-mail: janbritmeyer@adapthealth.com

Website: www.aerocaredirect.com

Provides Tri-State residents with home medical care equipment for respiratory needs and other home health care needs.

Mondays – Fridays, 9 am – 3 pm

Housing Resources

Affordable Housing Online – Apple River

Website: www.affordablehousingonline.com

Parkview Apartments

306 Maple Street

Apple River, IL 61001

Phone: (608) 348-7755 or (815) 745-2066

Affordable Housing Online – East Dubuque

Website: www.affordablehousingonline.com

Badger Ridge Homes

19323 Ridge Drive

East Dubuque, IL 61025

Affordable Housing Online - Elizabeth

Website: www.affordablehousingonline.com

Hillside Apartments

310 Illinois Street

Elizabeth, IL 61028 Phone: (608) 348-7755

Affordable Housing Online - Galena

Website: www.affordablehousingonline.com

Prestwick Senior Community

957 James Street

Galena, IL 61036

Phone: (815) 776-0421

Victoria Heights

840 Elk Street

Galena, IL 61036

Phone: (815) 777-3209

Victoria Heights Apartments

831 Young Street

Galena, IL 61036

Phone: (815) 777-3209

Affordable Housing Online – Scales Mound

Website: www.affordablehousingonline.com

High Point Apartments

927 N. Washington Street

Scales Mound, IL 61075

Phone: (800) 346-8581

Affordable Housing Online - Stockton

Website: www.affordablehousingonline.com

North Prairie Apartments

108 Mathilda Drive

Stockton, IL 61085

Phone: (815) 947-2237

Rainbow Ridge III

605 N. Main Street

Stockton, IL 61085

Phone: (815) 947-2235

Affordable Housing Online - Warren

Website: www.affordablehousingonline.com

High Point Apartments
739 W. Washington Street
Warren, IL 61087

Meadowlane Senior Apartments
600 W. Jefferson Street
Warren, IL 61087
Phone: (815) 745-2516

Coatsworth in Galena

126 S. Main Street

Galena, IL 61036

Phone: (855) 788-6311

Provides low-income, independent-living apartments for persons 62 years of age & older.

Grand View Estates

540 Pleasant Street

Elizabeth, IL 61028

Phone: (815) 858-8879

Independent living facility with 22 apartments (three two-bedroom units with 900 square feet, and 19 one-bedroom units with 440 to 550 square feet). Due to fire damage in 2023, only 13 apartments are available in spring 2024. Adjoining Medical Associates Clinic and has interior security cameras.

Call for updates on availability of apartments.

Jo Daviess County Housing Authority

347 Franklin Street

Galena, IL 61036

Phone: (815) 777-0782

Fax: (815) 777-0858

E-mail: housing@jdcha.org

Website: www.jdcha.org

Monday – Friday, 8 am – 4 pm

Manages affordable public housing apartment facilities in Jo Daviess County:

Flint Hills Manor
300 Illinois Street
Elizabeth, IL 61028

Franklin McCoy Manor
341 Franklin Street
Galena, IL 61036

Gear View Heights
600 Gear Street
Galena, IL 61036

Hanover Estates
218 Savanna Road
Hanover, IL 61041

Meridian Manor
902 W. Main Street
Warren, IL 61087

Mensendike Apartments
287 Douglas Street
Warren, IL 61087

Human/Social Services

All Our Kids (AOK) Early Childhood Networks

Stephenson County Health Department

10 W. Linden Street

Freeport, IL 61032

Phone: (815) 599-8432

Fax: (815) 599-8411

E-mail: pamwilliams@stephensoncountyil.gov

Website: www.AOK-NWIL.com

Coordinates a community collaboration of over 50 agencies in Jo Daviess, Carroll and Stephenson Counties that support children 0-8 years old and/or their families. Works to identify and fill gaps in children's services to ensure families are healthy and safe.

Mondays - Fridays, 8 am – 4 pm

Family Case Management Program

Stephenson County Health Department

10 W. Linden Street

Freeport, IL 61032

Phone: (815) 235-8360

Phone: (866) 590-8499 (Toll free)

Fax: (815) 232-7160

Website: <https://stephensoncountyil.gov>

Provides a family case management program for women, infants and children.

Freeport: Mondays – Thursdays, 8:30 am – 4:30 pm; Fridays, 8:30 am – 3 pm;

First and Third Mondays of each month, 8:30 am – 6:30 pm

Galena: First Thursday of each month, 8 am – 6 pm; Other Thursdays, 8 am – 4:30 pm

Galena WIC Clinic

4359 Industrial Park Drive, Unit 100

Galena, IL 61036

Phone: (815) 777-0594

Phone: (815) 235-8360 (emergency help)

Fax: (888) 972-3481

Hispanic Council of Tri-States

1770 Central Avenue

Dubuque, IA 52001

Phone: (563) 556-5653

E-mail: hispaniccouncil40@gmail.com

Provides information and resources for the Tri-State Hispanic immigrant community.

Illinois Department of Employment Security

2323 E. Lincolnway

Sterling, IL 61081

Phone: (815) 625-2313

Phone: (800) 244-5631 (Toll-free Customer Service Center)

Phone: (312) 338-4337 (Mondays – Fridays, 3 am – 7:30 pm -- Call to certify for benefits)

Phone: (877) 342-7533 (Illinois Job Link Helpline)

Website: www.ides.illinois.gov

Provides unemployment insurance, employment search services, and veteran services. To post resumes, search job openings or find a job, visit www.illinoisjoblink.com

Illinois Department of Human Services

Stephenson County Family Community Resource Center (FCRC)

1840 S. West Avenue

Freeport, IL 61032

Phone: (815) 232-6121 or (815) 232-6123

Phone: (866) 324-3554 (Toll-free TTY)

Fax: (815) 232-7625

Web site: www.dhs.state.il.us/

Provides welfare services for Jo Daviess County residents to help individuals and families meet basic needs and become healthy and self-sufficient. Offers resources for food, housing, medical care, and other needs.

Mondays – Fridays, 8:30 am – 5 pm

Illinois Temporary Assistance for Needy Families (TANF)

Stephenson County Family Community Resource Center (FCRC)

1840 S. West Avenue

Freeport, IL 61032

Phone: (815) 232-6121 or (815) 232-6123

Phone: (800) 843-6154 (Toll-free for general information about TANF)

Fax: (815) 232-7625

Website: www.dhs.state.il.us/

Provides financial assistance to pregnant women and families with one or more dependent children. Individuals must have low or very low income, and either under-employed, unemployed, or about-to-become-unemployed status. Funds are provided for food, shelter, utilities, childcare services, and expenses other than medical.

Mondays – Fridays, 8:30 am – 5 pm

Jo Daviess County New Resident's Welcome Kit

NW Illinois Economic Development (NWILED)

1 Commercial Drive, Suite 2

Hanover, IL 61041

Phone: (815) 297-7361

Email: info@nwiled.org

Website: www.nwiled.org/quality-of-life.php

In cooperation with Galena Area Chamber of Commerce and Galena Country Tourism, offers a "Jo Daviess County New Resident's Welcome Kit" for existing and new residents to introduce them to the County and to connect them with providers and information about the communities in which they live. Look under the "Living Here – Housing" tab on the NWILED website to view or download this document.

La Voz Latina

YWCA of Northwestern Illinois

4990 East State Street

Rockford, IL 61108

Phone: (815) 968-9681

E-mail: info@ywcanwil.org

Website: www.ywcanwil.org

Spanish-speaking staff offer information and referral services, one-on-one parenting classes and adult education workshops, advocacy for at-risk and in-crisis families, immigrant and refugee assistance (including deportation defense and immigrant rights), social services referrals, and information on culturally sensitive and competent services. Mondays – Fridays, 8:30 am – 4:30 pm

The 100 Club of Jo Daviess County

P.O. Box 57

Galena, IL 61036

Phone: (815) 777-0090

Provides financial and emotional support to families of first responders, including police, firefighters, and EMS personnel, who have died in the line of duty.

Society of St. Vincent de Paul

Galena, IL 61036

Phone: (815) 777-4041 (leave message)

Email: svdp@catholicgalena.com

Website: www.catholicgalena.com

The Society helps to solve problems for the poor and needy. They are concerned with sudden emergency issues, including food, clothing, shelter, medical care, and the aged, lonely, permanently sick or homebound, and persons in nursing homes and hospitals.

United Churches of Galena Community Assistance Fund

Provides emergency funds to those in need in the Galena area, including aid to transients to pay for shelter, fuel, and a meal. Pastors at these churches administer this program:

Galena Bible Church
11108 US Highway 20 West
Galena, IL 61036
Phone: (815) 777-1456

Grace Episcopal Church
107 S. Prospect Street
Galena, IL 61036
Phone: (815) 777-2590

Lord of Love Lutheran Church
219 Summit Street
Galena, IL 61036
Phone: (815) 291-9195

St. Michael Catholic Church
227 S. Bench Street
Galena, IL 61036
Phone: (815) 777-2053

Legal Resources

Catholic Charities Archdiocese of Dubuque

St. Patrick Church, Foley Hall

1425 Iowa Street

Dubuque, IA 52001

Phone: (563) 583-9749 (St. Patrick Church)

Phone: (319) 364-7121 (Catholic Charities)

Provides free immigration legal services consultation clinics, with an aim to offer interpreters for most commonly-used languages.

Illinois Lawyer Finder

Illinois State Bar Association

Phone: (877) 270-3855

Website: <https://www.isba.org/public/illinoislawyerfinder>

Provides free referrals to attorneys for various legal issues.

Illinois Pension Assistance Project (IPAP)

Phone: (888) 425-6067

Funded by the U.S. Administration on Aging, IPAP staff provide free legal help to anyone with questions about their retirement plan pensions, 401(k) plans, or profit-sharing plans.

Jo Daviess County Legal Self-Help Center, illinoislegalaid.org

Galena Public Library

601 S. Bench Street

Galena, IL 61036

Phone: (815) 777-0200

E-mail: info@galenalibrary.org

Website: www.galenalibrary.org

Website: www.illinoislegalaid.org (24-hour access to Legal Self-Help Center)

The Galena Public Library offers computers, internet access, online court forms, online legal information, online referrals to legal help, and printers. The Legal Self-Help Center website provides information on legal rights and responsibilities, instructions on how to handle common legal problems, information on court procedures, and referrals to free and low-cost legal services. The Legal Self-Help Center provides legal information, but does not offer legal advice.

Jo Daviess County Public Defender's Office

Jo Daviess County Courthouse

330 N. Bench Street, Room 212

Galena, IL 61036

Phone: (815) 777-3087

E-mail: publicdefender@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov

Provides defense for indigent clients and those unable to pay for an attorney, including help for felonies, misdemeanors, and individuals in the juvenile and mental health courts.

Mondays – Fridays, 8 am – 4 pm

Temporary location starting March 2024:

9816 US Route 20 West in Galena

Send mail to Courthouse during relocation

Northwestern Illinois Area Agency on Aging (NIAAA)

1111 S. Alpine Road, Suite 600

Rockford, IL 61108-1652

Phone: (815) 226-4901

Phone: (779) 221-3721 (Helpline)

Phone: (800) 542-8402 (Toll-free in nine northern Illinois counties only)

E-mail: info@nwilaaa.org

Website: www.nwilaaa.org

Provides information and forms for a Durable Power of Attorney for Health Care to designate an agent to make medical decisions if needed, and a Power of Attorney for Property to designate an agent to handle business affairs for an individual. Also offers direction for obtaining a Power of Attorney for Guardianship of a person or of an estate.

Mondays – Fridays, 8 am – 4 pm

Prairie State Legal Services

303 N. Main Street, Suite 600

Rockford, IL 61101

Phone: (815) 965-2902

Phone: (800) 892-2985 (Toll-free)

Fax: (815) 965-1081

Website: www.pslegal.org

Provides representation and legal advice to senior citizens on a variety of issues that pertain to the wellbeing of seniors. Also assists with estate recovery when liens have been placed against real estate owners.

Mondays – Fridays, 8:30 am – 5 pm (closed noon to 1 pm)

Tyler's Justice Center for Children

400 W. Front Avenue (Mail Address: P.O. Box 168)

Stockton, IL 61085

Phone: (815) 947-6030

Fax: (815) 947-6040

E-mail: tylerscenter@aeroinc.net

Website: www.tylersjusticecenter.org

Provides services for victims of sexual abuse and serious physical child abuse, ages 0-18.

Victim Witness Coordinator Program

Jo Daviess County State's Attorney's Office.

Jo Daviess County Courthouse

330 N. Bench Street, Suite 5

Galena, IL 61036

Phone: (815) 777-0109

Fax: (815) 777-3203

E-mail: callendorf@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov

Provides assistance to victims and witnesses in cases prosecuted by the State's Attorney, including emotional support, court advocacy, resource referrals, notification regarding cases, assistance with impact statements, and restitution through Crime Victim Services.

Mondays – Fridays, 8 am – 4 pm

Temporary location starting March 2024:

9816 US Route 20 West in Galena

Send mail to Courthouse during relocation

License Plates, Parking Placards, and Identification Card Services

Disability License Plates and Placards

Illinois Secretary of State
Disabilities License Plates/Placard Unit
501 S. Second Street, Room 541
Springfield, IL 62756
Phone: (217) 782-2709, (217) 782-2434 or (217) 782-3166
Website: www.cyberdriveillinois.com

Illinois State Driver Services Dept.
987 Galena Square Drive
Galena, IL 61036
Phone: (815) 777-2676

Issues permanent and temporary disability parking placards, meter-exempt permanent placards, and disability license plates. Requires doctor's assessment and certification on an application form that is available online or at the Galena Driver Services Dept. facility.

Identification Cards

Illinois State Driver Services Department
987 Galena Square Drive
Galena, IL 61036
Phone: (815) 777-2676
Personal identification cards are issued free to anyone 65 years of age and older and to handicapped individuals.
Tuesdays, 8 am – 5:30 pm; Wednesdays – Fridays, 8 am – 5 pm; Saturdays 7:30 am – Noon.

Vehicle License Plate Discount Program

Illinois Department on Aging
One Natural Resources Way, Suite 100
Springfield, IL 62702-1271
Phone: (800) 252-8966 (Toll-free senior helpline for local senior center location information)
Website: www.state.il.us/aging/ (Submit online application at this site)
Provides income-eligible individuals who are 65 or older, or disabled, with vehicle license plate discounts through the Benefits Access Application (BAA) program. Individuals must apply online, or call or visit a local senior center for help.

Nursing Homes

Allure of Stockton

501 E. Front Street
Stockton, IL 61085
Phone: (815) 947-2215
Website: <https://allurestockton.com>
Formerly Waverly Place of Stockton, provides 24-hour, seven-days-per-week care in a 49-bed facility, including skilled nursing and physical, occupational, and speech therapy.

Midwest Medical Senior Care Nursing Home

215 Summit Street
Galena, IL 61036
Phone: (815) 776-7254
Fax: (815) 776-7344
E-mail: jtrebian@midwestmedicalcenter.org
Website: www.midwestmedicalcenter.org
Formerly Galena-Stauss Nursing Home, provides 24-hour, 365 days/year care in a 57-bed facility by registered nurses, licensed practical nurses, and certified nursing assistants.

Operated by Midwest Medical Center
One Medical Center Drive
Galena, IL 61036
Phone: (815) 777-1340

Senior Citizens' Services

AARP

601 E Street, NW

Washington, DC 20049

Phone: (888) 687-2277 (Toll-free customer service)

Phone: (877) 434-7598 (Toll-free TTY)

Phone: (877) 342-2277 (Toll-free Spanish customer service)

Website: www.aarp.org

Website: <https://states.aarp.org/illinois/> (Illinois AARP information)

Formerly the American Association of Retired Persons, AARP is a nonprofit, nonpartisan organization that helps improve the quality of lives for people 50 and older. Provides information and resources on finances, health care, housing, jobs, retiree benefits, etc.

Mondays – Fridays, 7 am – 11 pm (Eastern Time)

Illinois Aid to the Aged, Blind or Disabled (AABD)

Illinois Department of Human Services

Stephenson County Family Community Resource Center (FCRC)

1840 S. West Avenue

Freeport, IL 61032

Phone: (815) 232-6121 or (815) 232-6123

Phone: (866) 324-3554 (Toll-free TTY)

Fax: (815) 232-7625

Website: www.dhs.state.il.us/

Provides financial assistance to persons who are elderly (age 65 and beyond), blind, or disabled and need money and medical care to care for themselves. Eligibility includes those who receive benefits from the federal Supplemental Security Income Program (SSI) or have been denied SSI because of income. Funds include cash, food benefits, medical support, and possibly funeral, burial, or cremation costs when a person receiving AABD assistance dies.

Mondays – Fridays, 8:30 am – 5 pm

Long-Term Care Ombudsman Program

Catholic Charities

431 S. Phelps Avenue, Suite 607

Rockford, IL 61108

Phone: (800) 369-0895 (Toll-free)

Fax: (815) 316-0042

E-mail: ccombudsmaninfo@rockforddiocese.org

Website: <https://catholiccharities.rockforddiocese.org>

Provides help to ensure quality care for individuals living in long-term care facilities, especially those who might not have family or friends to speak for them. The ombudsman visits long-term care residents regularly to address areas of concern.

Northwestern Illinois Area Agency on Aging (NIAAA)

1111 S. Alpine Road, Suite 600

Rockford, IL 61108-1652

Phone: (815) 226-4901

Phone: (800) 542-8402 (Toll-free in nine northern Illinois counties only)

E-mail: info@nwilaaa.org

Website: www.nwilaaa.org

Develops and administers aging services for seniors, and publishes a comprehensive *Senior Benefits and Services Guide* about benefits and services for seniors in northwest Illinois.

Provides information on family caregiver services.

Mondays – Fridays, 8 am – 4 pm

Senior Resource Center of Jo Daviess County

Senior Resource Center of Jo Daviess County
Phone: (815) 777-1316
Phone: (888) 645-7150 (Toll-free)
E-mail: afaivre@srcntr.org (Amanda Faivre)
Website: www.seniorresourcecenter.net

Elizabeth	Opening in 2024
Galena	607 Gear Street
Hanover	500 Filmore Street
Stockton	140 W. Benton Avenue
Warren	110 W. Main Street

Provides the following information resources: Community Care Program to coordinate non-medical in-home services, deflecting nursing home placements; Information & Assistance Program to help those in need; Adult Protective Services to assist victims of neglect and/or financial, sexual or physical abuse; assistance with health care insurance plans, including Medicare, Medicaid, and prescription drug plans; assistance with property tax freezes and discounted license plates for eligible seniors and disabled individuals; and senior Education and Activities programs.

Thursday, 10 am – 2 pm (Call for appointment prior to visiting these Centers)

Senior Resource Center of Stephenson County

206 E. Stephenson Street
Freeport, IL 61032
Phone: (815) 235-9777
Phone: (888) 645-7150 (Toll-free)
Fax: (815) 235-9571
E-mail: sshoemaker@srcntr.org (Sonja Shoemaker)
Website: www.seniorresourcecenter.net

Provides information resources that are also offered at the Senior Resource Center of Jo Daviess County regional offices, as well as additional services for Jo Daviess County residents that are not available at the regional locations.

Mondays – Fridays, 8:30 am – 4:30 pm

Stepping Stones

Galena United Methodist Church
125 S. Bench Street
Galena, IL 61036
Phone: (815) 777-0192
RSVP at (815) 297-5505 one week prior to each event
Website: www.galenaumc.org

Emmy Lou's Cafe
11347 Oldenburg Lane
Galena, IL 61036
Phone: (815) 777-4732

Provides a social group for individuals (50s, 60s, 70s and beyond) facing life on their own. Offers weekly fun, social connections and new experiences, including special events. Meets Wednesdays, 9 am, at Emmy Lou's Café for fellowship and coffee

Social Security Benefits

United States Social Security Administration

4 E. Linden Street
Freeport, IL 61032
Phone: (855) 628-1591
Phone: (800) 772-1213 (Toll-free) – Call between 7 am and 7 pm to make an appointment
Phone: (815) 232-2791 (TTY)
Fax: (833) 950-3447
Website: www.ssa.gov

Provides monthly payments to retired workers or individuals with disabilities, their spouses, dependent children, widows, widowers, and divorced spouses. Provides Medicare enrollment services and Supplemental Security Income (SSI) for eligible seniors and others. Offers most services by telephone, but appointments may be made if needed. Mondays, Tuesdays, Thursdays, Fridays, 9 am – 4 pm; Wednesdays, 9 am - Noon

Substance Abuse Support and Treatment Services

Alcoholics Anonymous - Elizabeth

First United Methodist Church of Elizabeth
309 S. Main Street
Elizabeth, IL 61028
AA Phone: (800) 452-7990 (Toll-free, 24 hours, 7 days per week)
Website: www.aa-nia.org
Fridays, 6 pm

Alcoholics Anonymous - Galena

First Presbyterian Church
106 N. Bench Street
Galena, IL 61036
AA Phone: (800) 452-7990 (Toll-free, 24 hours, 7 days per week)
Website: www.aa-nia.org
Fridays, 6 pm; Saturdays, 9:30 am; Sundays, 6 pm

Alcoholics Anonymous - Galena

Grace Episcopal Church
107 S. Prospect Street
Galena, IL 61036
AA Phone: (800) 452-7990 (Toll-free, 24 hours, 7 days per week)
Website: www.aa-nia.org
Mondays, 10 am; Tuesdays, 7 pm; Wednesdays, noon

Alcoholics Anonymous – Stockton

Holy Cross Catholic Church Parish Hall
223 E. Front Avenue
Stockton, IL 61085
AA Phone: (800) 452-7990 (Toll-free, 24 hours, 7 days per week)
Website: www.aa-nia.org
Tuesdays, 8 pm

Alcoholics Anonymous – Warren

St. Ann's Catholic Church
608 E. Railroad Street
Warren, IL 61087
AA Phone: (800) 452-7990 (Toll-free, 24 hours, 7 days per week)
Website: www.aa-nia.org
Wednesdays, 8 pm

FHN Family Counseling Center

Dr. Ravi and Mrs. Minu Vyas Crisis Stabilization Center
421 W. Exchange Street
Freeport, IL 61032
Phone: (815) 599-7300
Website: www.fhn.org
Provides therapeutic care for individuals in crisis. Assists patients with extreme anxiety, uncontrollable anger, depression and despair, suicidal thoughts, and other concerns in a living-room-type environment.
Mondays – Sundays, 24-hours per day

FHN Family Counseling Center – Online Services

421 W. Exchange Street

Freeport, IL 61032

Phone: (815) 599-7300

Website: www.fhn.org

Provides the opportunity to meet psychiatrists online through live streaming video on a computer, tablet, or smart phone.

Mondays – Sundays, 24-hours per day

FHN Jo Daviess Family Healthcare Center

725 N. Pearl Street

Stockton, IL 61085

Phone: (815) 947-3211

Fax: (815) 947-3236

Website: www.fhn.org

Galena Clinic, Inc.

939 Galena Square Drive

Galena, IL 61036

Phone: (815) 777-1300

Fax: (815) 777-1308

E-mail: galenaclinic@pdssc.com

Website: www.galenaclinic.com

Provides outpatient psychiatry and mental health counseling. Offers community-based, outpatient drug addiction treatment center with services related to substance abuse, relationships, and domestic violence. Conducts partner abuse groups for male batterers. Hours are by appointment.

Gambling Problem Support

Illinois Department of Human Services

Phone: (800) GAMBLER (24 hours / 7 days / week confidential helpline)

Text: GAMB to 833234

Website: www.AreYouReallyWinning.com

This “Are You Really Winning” campaign builds awareness of problem gambling and promotes helpline services for those experiencing gambling problems.

Illinois Tobacco Quitline

Illinois Department of Public Health

535 W. Jefferson Street

Springfield, IL 62761

Phone: (866) 784-8937 (Toll-free, with live translation services for 200+ languages)

Phone: (800) 201-1068 (Toll-free TTY)

Fax: (217) 557-3497

Website: www.quityes.org

Website: www.smoke-free.Illinois.gov

Offers free assistance and resources for tobacco users who want to quit for good.

Sundays through Saturdays, 7 am – 11 pm

Interactions Therapy Center, Inc.

800 Spring Street, Suite 101

Galena, IL 61036

Phone: (815) 777-2850

Email: itc@interactionstherapycenter.com

Web site: www.interactionstherapycenter.com

Provides marriage and family counseling and certified substance abuse counseling.

NARCAN and Fentanyl Test Strips Program

Jo Daviess County Health Department
9483 US Highway 20, West (P.O. Box 318)

Galena, IL 61036

Phone: (815) 777-0263

Phone: (877) 777-0263 (Toll free)

Fax: (815) 777-2977

E-mail: publichealth@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov/health

In partnership with Sinnissippi Centers, provides NARCAN nasal spray for emergency treatment of known or suspected opioid overdose, as well as Fentanyl test strips for detecting the presence of Fentanyl in drug samples prior to use. Available free and confidential to Jo Daviess County residents. Individuals should pick up products in the lower level entrance, located in the rear parking lot of the County Health Building.

Mondays – Fridays, 8 am – 4 pm

National Suicide Prevention Lifeline

Phone: 988

Chat: 988lifeline.org

Text: MHFA to 741-741

Provides one-on-one support from skilled, compassionate counselors. No judgment.

Mondays – Sundays, 24 hours per day

Northwest Illinois Gender and Sexuality Alliance (NW-IL GSA)

Riverview Center

11358 Industrial Drive, Suite 2

Galena, IL 61036

Business Phone: (815) 777-8167

Phone: (815) 777-8155 (Sexual Assault Hotline)

Phone: (815) 777-3680 (Domestic Violence Hotline)

Email: nwilgsa@gmail.com

Operating under the Riverview Center umbrella organization, provides support and education for the Lesbian, Gay, Bisexual, Trans, Queer/Questioning (LGBTQ+) and Ally youth in an effort to reduce self-harm, bullying, and substance abuse, as well as to increase their self-esteem. Serves Jo Daviess County and Carroll County high school students. Call or email for more information.

Tax Preparation Assistance

Illinois Department of Revenue

Taxpayer Assistance Division

Phone: (800) 732-8866 (Toll-free)

Phone: (800) 544-5304 (Toll-free TDD)

Website: www.tax.illinois.gov

Rockford Regional Office

200 S. Wyman Street

Rockford, IL 61101

Phone: (815) 987-5210

Phone: (800) 732-8866 (Toll-free)

Provides information on Illinois state tax policies and procedures.

Mondays – Fridays, 8 am – 5 pm; Rockford office open Mondays – Fridays, 8:30 am – 5 pm

Northwestern Illinois Area Agency on Aging (NIAAA)

1111 S. Alpine Road, Suite 600

Rockford, IL 61108-1652

Phone: (815) 226-4901

Phone: (800) 542-8402 (Toll-free in nine northern Illinois counties only)

E-mail: info@nwilaaa.org

Website: www.nwilaaa.org

Provides information on homeowner tax assistance, Senior Homestead Exemption Program allowances, and property tax assessment freeze and tax deferral programs for seniors.

Mondays – Fridays, 8 am – 4 pm

Senior Resource Center of Jo Daviess County

Senior Resource Center of Jo Daviess County

Phone: (815) 777-1316

Phone: (888) 645-7150 (Toll-free)

E-mail: afaivre@srcntr.org (Amanda Faivre)

Website: www.seniorresourcecenter.net

Elizabeth Opening in 2024

Galena 607 Gear Street

Hanover 500 Filmore Street

Stockton 140 W. Benton Avenue

Warren 110 W. Main Street

Provides property tax assessment freeze assistance for Jo Daviess County seniors.

Thursdays, 10 am – 2 pm (Call for appointment prior to visiting these Centers)

Senior Resource Center of Stephenson County

206 E. Stephenson Street

Freeport, IL 61032

Phone: (815) 235-9777

Phone: (888) 645-7150 (Toll-free)

Fax: (815) 235-9571

E-mail: sshoemaker@srcntr.org (Sonja Shoemaker)

Website: www.seniorresourcecenter.net

Provides tax counseling and tax form preparation assistance for Jo Daviess County seniors, including property tax assessment freeze assistance.

Mondays – Fridays, 8:30 am – 4:30 pm

Tax Counseling for the Elderly (TCE)

United States Internal Revenue Service

Phone: (800) 829-1040 (Toll-free Illinois tax information help line)

Phone: (888) 227-7669 (Toll-free for location of nearest TCE site)

Website: www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers

Offers free tax return preparation help for all taxpayers, particularly those 60 years of age and older, specializing in pensions and retirement-related issues. Regional TCE sites, operated by AARP Foundation's Tax Aide program, are open annually January to April.

Volunteer Income Tax Assistance (VITA)

United States Internal Revenue Service

Phone: (800) 829-1040 (Toll-free Illinois tax information help line)

Phone: (800) 906-9887 (Toll-free for location of nearest VITA site)

Website: www.irs.gov/individuals/free-tax-return-preparation-for-you-by-volunteers

Offers free tax return preparation assistance for individuals with low-to-moderate income (generally \$64,000 or less), persons with disabilities, and limited-English-speaking taxpayers who need assistance. Regional sites open annually from February through April.

Telephone and Internet Services

Access Wireless

Phone: (888) 900-3149 (Toll-free)

Website: www.accesswireless.com

Provides free cell phones and services to income-eligible residents or those who participate in public assistance programs as part of the government-funded Lifeline Assistance program.

CTIA – The Wireless Association

1400 16th Street NW, Suite 600

Washington, DC 20036

Phone: (202) 736-3200

E-mail: CTIAExtStateAff@ctia.org

Website: www.accesswireless.org

Provides cell phone and wireless services for persons with disabilities, seniors, and their families. Offers devices for hearing, vision, mobility / manipulation, speech, and cognition disabilities.

Illinois Lifeline Universal Service Telephone Program

Illinois Department of Human Services

Phone: (800) 921-8101 (Toll-free for Frontier Communications clients)

Website: www.linkupillinois.org

Helps pay for installation of telephone service and monthly charges for local phone service to qualified low-income families and individuals with an income of 135% or less of federal poverty guidelines or participate in Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance or Veterans Pension and Survivors Benefits Program. For customers with phone company carriers other than Frontier, call your phone company to confirm eligibility and to enroll.

Transportation Services

Jo Daviess County Transit

Jo Daviess County Board

710 S. West Street

Galena, IL 61036

Phone: (815) 777-8088 (Call at least 24 hours in advance to book transportation)

Fax: (815) 777-8255

E-mail: TransitDispatch@jodaviesscountyil.gov

Website: www.jodaviesscountytransportation.com

Provides handicapped-access, subsidized public transportation with morning and afternoon routes to-and-from Galena from all communities in Jo Daviess County. Rides are available for medical appointments in the County and to Dubuque, Freeport, Iowa City, Madison, Monroe, and Rockford. Veterans ride free. Mondays through Fridays, 6 am – 6 pm

Jo Daviess County Board

330 N. Bench Street

Galena, IL 61036

The Jule Mini-Bus

City of Dubuque

950 Elm Street

Dubuque, IA 52001

Phone: (563) 690-6464

Fax: (563) 589-4340

Website: www.cityofdubuque.org/274/transit

Provides door-to-door, para-transit service for qualifying seniors and disabled individuals who are unable to use the Jule's fixed-route bus service due to a disability. Rides are offered to and from any location within Dubuque or East Dubuque. Applications for mini-bus services are available on the Jule website.

Mondays – Fridays, 5:45 am – 7:15 pm; Saturdays, 8:15 am – 5:45 pm

Trauma Support for Domestic, Emotional, and Sexual Abuse

Adult Protective Services

Senior Resource Center of Jo Daviess County

Phone: (815) 777-1316

Phone: (888) 645-7150 (Toll-free)

E-mail: afaivre@srcntr.org (Amanda Faivre)

Website: www.seniorresourcecenter.net

Elizabeth Opening in 2024

Galena 607 Gear Street

Hanover 500 Filmore Street

Stockton 140 W. Benton Avenue

Warren 110 W. Main Street

Offers help resources for Jo Daviess County seniors and disabled adults 18 years and older who are victims of abuse, including emotional, financial, physical, or sexual abuse; neglect; or forceful confinement or restraint. Accepts anonymous calls to report abuse or neglect.

Thursdays, 10 am – 2 pm (Call for appointment prior to visiting these Centers)

Bikers Against Child Abuse (B.A.C.A.)

Blackhawk Chapter (Rockford, IL)

6260 E. Riverside Boulevard (Mail Address: P.O. Box 135)

Loves Park, IL 61111

Phone: (779) 800-6699

Phone: (866) 71-ABUSE or (866) 712-2873 (Infoline)

Phone: (779) 800-6767 (Helpline)

Email: President@bh-il.bacaworld.org

Web site: www.bacaworld.org

As "Keepers of the Children," B.A.C.A. takes a firm stand against all forms of child abuse to include, but not limited to, physical, sexual, emotional and child porn. Two B.A.C.A. members are assigned as a child's primary contact. Services may include physical presence at the home, visiting a child at school, therapy needs, accompanying a child to court and parole hearings, and a therapy fund for children needing assistance.

FHN Family Counseling Center

Dr. Ravi and Mrs. Minu Vyas Crisis Stabilization Center

421 W. Exchange Street

Freeport, IL 61032

Phone: (815) 599-7300

Website: www.fhn.org

Provides therapeutic care for individuals in crisis. Assists patients with extreme anxiety, uncontrollable anger, depression and despair, suicidal thoughts, and other concerns in a living-room-type environment.

Mondays – Sundays, 24-hours per day

FHN Family Counseling Center – Online Services

421 W. Exchange Street

Freeport, IL 61032

Phone: (815) 599-7300

Website: www.fhn.org

Provides the opportunity to meet psychiatrists online through live streaming video on a computer, tablet, or smart phone.

Mondays – Sundays, 24-hours per day

Galena Clinic, Inc.

939 Galena Square Drive

Galena, IL 61036

Phone: (815) 777-1300

Fax: (815) 777-1308

E-mail: galenaclinic@pdssc.com

Web site: www.galenaclinic.com

Provides outpatient psychiatry and mental health counseling. Offers community-based, outpatient drug addiction treatment center with services related to substance abuse, relationships, and domestic violence. Conducts partner abuse groups for male batterers. Hours are by appointment.

Illinois Department of Children and Family Services

1826 S. West Avenue

Freeport, IL 61032

Phone: (815) 235-7878

Phone: (800) 252-2873 (Toll-free number to report abuse or neglect)

Fax: (815) 235-7801 and (815) 235-9273

Website: www.illinois.gov

Accepts confidential, anonymous calls to report child abuse or neglect.

Mondays – Fridays, 8:30 am – 5 pm

Illinois Department on Aging

Adult Protective Services

One Natural Resources Way, Suite 100

Springfield, IL 62702-1271

Phone: (866) 800-1409 (Toll-free during work hours)

Phone: (866) 800-1409 (Toll-free After-Hours Hotline on evenings and weekends)

Phone: (800) 252-8966 (Toll-free Senior Helpline, Mondays – Fridays, 8:30 am – 5 pm)

Phone: (888) 206-1327 (Toll-free TTY)

Web site: www.illinois.gov/aging

Accepts confidential, anonymous calls to report abuse or neglect of older adults and those adults with disabilities. Referrals are made to the Adult Protective Services program at the Senior Resource Center of Stephenson County.

Mondays – Fridays, 8:30 am – 4:30 pm

National Suicide Prevention Lifeline

Phone: 988

Chat: 988lifeline.org

Text: MHFA to 741-741

Provides one-on-one support from skilled, compassionate counselors. No judgment.

Mondays – Sundays, 24 hours per day

Northwest Illinois Gender and Sexuality Alliance (NW-IL GSA)

Riverview Center
11358 Industrial Drive, Suite 2
Galena, IL 61036
Business Phone: (815) 777-8167
Phone: (815) 777-8155 (Sexual Assault Hotline)
Phone: (815) 777-3680 (Domestic Violence Hotline)
Email: nwilgsa@gmail.com

Operating under the Riverview Center umbrella organization, provides support and education for the Lesbian, Gay, Bisexual, Trans, Queer/Questioning (LGBTQ+) and Ally youth in an effort to reduce self-harm, bullying, and substance abuse, as well as to increase their self-esteem. Serves Jo Daviess County and Carroll County high school students. Call or email for more information.

Riverview Center

11358 Industrial Drive, Suite 2
Galena, IL 61036
Business Phone: (815) 777-8167
24-Hour Domestic Violence Hotline: (815) 777-3680
24-Hour Sexual Assault Hotline: (815) 777-8155 or (888) 707-8155 (Toll-free)
Website: www.riverviewcenter.org

Provides free, confidential, client-centered care for adults and children affected by sexual assault and domestic violence. Offers a Care Room providing free clothing, hygiene, and household items.

Mondays – Fridays, 8:30 am – 5 pm

Tyler's Justice Center for Children

400 W. Front Avenue (Mail Address: P.O. Box 168)
Stockton, IL 61085
Phone: (815) 947-6030
Fax: (815) 947-6040
E-mail: tylerscenter@aeroinc.net
Website: www.tylersjusticecenter.org/

Provides services for victims of sexual abuse and serious physical child abuse, ages 0-18.

Victim Witness Advocacy Services

Jo Daviess County State's Attorney's Office
Jo Daviess County Courthouse
330 N. Bench Street, Suite 5
Galena, IL 61036
Phone: (815) 777-0109
Fax: (815) 777-3203
E-mail: callendorf@jodaviesscountyil.gov
Website: www.jodaviesscountyil.gov

Temporary location starting March 2024:
9816 US Route 20 West in Galena
Send mail to Courthouse during relocation

Provides services to victims and witnesses in cases that are being prosecuted by the Jo Daviess County State's Attorney, including emotional support, court advocacy, resource referrals, notification regarding cases, assistance with impact statements, and restitution through Crime Victim Services.

Mondays – Fridays, 8 am – 4 pm

Veterans' Services

American Legion

Website: www.legion.org

Provides activities and support services for veterans in various locations:

Albert-Shelby, IL Post 298

446 E. Hickory (P.O. Box 204)

Apple River, IL 61001

Phone: (815) 594-2414

Meets monthly on last Thursday, 7 pm

Hanover, IL Post 707

102 Fillmore Street

Hanover, IL 61041

Phone: (815) 591-3711

Meets monthly on third Tuesday, 7 pm

East Dubuque, IL Post 787

Menominee Township Bldg. Upstairs

East Dubuque, IL 61025

Phone: (815) 747-3306

Meets monthly on second Wed., 7:30 pm

Stockton, IL Post 449

128 E. Front Avenue (P.O. Box 2)

Stockton, IL 61085

No telephone

Meets monthly on third Tuesday, 7:30 pm

Fickbohm-Hissem, IL Post 193

100 S. Main Street

Galena, IL 61036

No telephone

Meets monthly on third Tuesday, noon

Wickler-Copeland, IL Post 464

811 Anson Street (P.O. Box 411)

Warren, IL 61087

Phone: (815) 745-9612

Meets monthly on third Wed., 7 pm

American Red Cross of Eastern Iowa

2400 Asbury Road

Dubuque, IA 52001

Phone: (563) 583-6451

Phone: (877) 272-7337 (Toll-free emergency assistance 365 days per year, 24-hours per day)

Website: www.redcross.org

Provides emergency financial assistance to active duty service members or active National Guard or Reserve Unit members, their immediate families, military retirees, and retiree spouses/widows/widowers. Assistance can include funds for emergency travel, burial of a loved one, emergency food and shelter, and other emergency needs.

Be The One

American Legion Veterans Crisis Line

Phone: Dial 988, then press 1

Website: www.betheone.org

This organization listens to veterans who need to talk, reaches out to veterans who are struggling, and asks veterans how they are doing.

Illinois Department of Veterans' Affairs - Freeport

Department of Human Services Building

1842A S. West Street

Freeport, IL 61032

Phone: (815) 233-5092 (Tina Paggi)

Phone: (800) 437-9824 (Toll-free)

Fax: (815) 233-5263

E-mail: VAoffice.stephenson@illinois.gov

Website: www.illinois.gov/veterans

Assists with state and federal benefits for veterans, including compensation, pension, education and training, employment, burial and survivor benefits, housing, home care, transportation, military records, VA home loan information, health care benefits, life insurance, and hunting, fishing, and camping permits for disabled Veterans.

Mondays – Fridays, 8:30 am – 4:30 pm; Closed Fourth Wednesday of every month

Illinois Department of Veterans' Affairs - Galena

West Galena Township Building

607 Gear Street

Galena, IL 61036

Phone: (815) 777-2228 (Tina Paggi) - Fourth Wednesday of each month

Phone: (815) 233-5092 (Tina Paggi) - Contact at this number on other days

Fax: (815) 233-5263

E-mail: VAoffice.stephenson@illinois.gov

Website: www.illinois.gov/veterans

Provides statewide veterans services for Jo Daviess County residents, staffed with a representative from the Illinois Department of Veterans' Affairs Freeport office. Offers one-on-one assistance with state and federal benefits for Veterans, including compensation and pension, education and training, employment, burial and survivor benefits, housing, home care, transportation, military records, VA home loan information, health care benefits, life insurance, and hunting, fishing, and camping permits for disabled Veterans.

Fourth Wednesday of every month, 9 am – 4 pm

Iowa City Veterans Administration Health Care System

601 US Highway 6 West

Iowa City, IA 52246

Phone: (319) 338-0581

Phone: (866) 687-7382 (Toll-free telephone care nurse, Mondays – Fridays, 4 pm – 8 am;
24 hours on weekends and federal holidays)

Phone: (800) 273-8255 Press 1 (Toll-free Veterans Crisis Line)

Phone: (800) 637-0128 (Toll-free for location and directions information)

Website: www.iowacity.va.gov

Provides a full range of health care services at the Main Hospital in Iowa City, and also operates Community Based Outpatient Clinics (CBOCs) that provide primary care, preventative health, and wellness services in the following locations:

Dubuque CBOC

2600 Dodge Street (In Plaza 20)

Dubuque, IA 52001

Phone: (563) 588-5520

Mon – Fri, 8 am – 4:30 pm

Sterling CBOC

2901 East Lincolnway, Suite M

Sterling, IL 61081

Phone: (815) 632-6200

Mon – Fri, 8 am – 4:30 pm

United States Department of Veterans' Affairs

810 Vermont Avenue, NW

Washington, DC 20420

Phone: (800) 827-1000 (Toll-free)

Phone: (844) 698-2311 (Toll-free menu-driven information resources directory)

Website: www.va.gov

Provides patient care and federal benefits to veterans and their dependents.

Veterans Assistance Program of Jo Daviess County

Jo Daviess County Board

P.O. Box 6433

Galena, IL 61036

Phone: (563) 580-3733

E-mail: jdcvap@gmail.com

Funded by Jo Daviess County, this program provides a safety net of temporary financial assistance to veterans and their families, should unforeseen financial hardships occur. All inquiries and applications are kept strictly confidential.

Veterans of Foreign Wars (VFW)

Website: www.vfw.org

Provides activities and support services for veterans in various locations:

General U.S. Grant Post 2665

100 S. Main Street
Galena, IL 61036
Phone: (815) 777-1003
Meets monthly on second Tuesday, 7 pm

Berryman Doran Bainbridge Post 5300

102 Fillmore Street
Hanover, IL 61041
Phone: (815) 591-3711
Meets monthly on third Wed., 4 pm

Liberty Memorial Post 1304

600 N. Pearl Street
Stockton, IL 61085
Meets monthly on second Monday, 7 pm

Veterans Ride Free Program

Jo Daviess County Transit

Jo Daviess County Board

710 S. West Street

Galena, IL 61036

Phone: (815) 777-8088 (Call at least 24 hours in advance to book transportation)

Fax: (815) 777-8255

E-mail: TransitDispatch@jodaviesscountyil.gov

Website: www.jodaviesscountytransportation.com

Jo Daviess County Board

330 N. Bench Street

Galena, IL 61036

Provides handicapped-access, subsidized public transportation with morning and afternoon routes to-and-from Galena from all communities in Jo Daviess County. Rides are available for medical appointments in the County and to Dubuque, Freeport, Iowa City, Madison, Monroe, and Rockford. Veterans ride free.
Mondays through Fridays, 6 am – 6 pm

William S. Middleton Memorial Veterans Hospital

2500 Overlook Terrace

Madison, WI 53705

Phone: (888) 478-8321 (Toll-free)

Phone: (888) 598-7793 (Toll-free 24-hour, 7 days/week telephone care assistance)

Phone: (800) 273-8255 Press 1 (Toll-free Veterans Crisis Line)

Phone: (608) 256-1901 (Call for location and directions information)

Website: www.madison.va.gov

Provides tertiary medical, surgical, neurological, and psychiatric care, and a full range of outpatient services. The main hospital includes acute care beds, residential rehabilitation treatment program, and a community living center for sub-acute transitional care, rehabilitation, and hospice care. Also operates Community Based Outpatient Clinics (CBOCs) at the following locations:

Freeport CBOC

750 Kiwanis Drive, Suite 250

Freeport, IL 61032

Phone: (815) 235-4881

Fax: (815) 232-4614

Mondays – Fridays, 8 am – 4:30 pm

Rockford CBOC

816 Featherstone Road

Rockford, IL 61107-6300

Phone: (815) 227-0081

Fax: (815) 387-5316

Mondays - Fridays, 8 am - 4:30 pm

Women Veterans Call Center

Illinois Department of Veterans' Affairs
Department of Human Services Building
1842A S. West Street
Freeport, IL 61032
Phone: Call or text (855) VA-Women or (855) 829-6636
Website: www.illinois.gov/veterans
Offers a full range of resources and organizations for women veterans.

Vocational Training and Assistance

Adult Scholarship Program

JCE Co-op
793 US Highway 20 West
Elizabeth, IL 61028
Phone: (800) 858-5522 (Toll-free)
Fax: (815) 858-3731
E-mail: info@jcecoop.com
Website: www.jcecoop.com
Offers a \$1,500 adult, non-traditional student scholarship for post-secondary education toward certification or licensure for employment. Scholarship awards are paid directly to the educational institution an eligible student is attending. Applicants must be a JCE Co-op member with an active account in good standing.
Mondays – Fridays, 8 am – 5 pm

Community Services Block Grant (CSBG) Scholarships

Northwestern Illinois Community Action Agency (NICAA)
27 S. State Avenue, Suite 102
Freeport, IL 61032
Phone: (815) 232-3141
Phone: (800) 883-1111, Ext. 107 (Toll-free)
Fax: (815) 232-3143
Website: www.nicaa.org
Provides scholarship assistance for income-eligible individuals to attend Illinois-accredited college classes for job certification or toward a degree program that prepares students for employment.
Mondays – Fridays, 8am – 3pm

Illinois Department of Human Services -Disability/Rehabilitation Services

Freeport Disability Rehabilitation Office
Rehabilitation Services
1828 S. West Avenue
Freeport, IL 61032
Phone: (815) 233-5904 (Toll-free)
Phone: (888) 460-5122 (Toll-free TTY)
Phone: (800) 368-1463 (Toll-free V/TTY to report abuse or neglect of a disabled person)
Fax: (815) 233-3177
Website: www.dhs.state.il.us/
Provides a Vocational Rehabilitation Program that focuses on helping individuals find and keep jobs and live independently, with referrals to specialized services for those who are blind and visually impaired, deaf or hard of hearing, or Hispanic or Latino with disabilities.
Mondays – Fridays, 8:30 am – 5 pm

Jo Daviess Carroll Career Technical Education (CTE) Academy

950 US Route 20 West

Elizabeth, IL 61028

Phone: (815) 858-2203

Fax: (815) 858-2316

E-mail: frontoffice@cteacademy.net

Website: www.cteacademy.net

Formerly the Jo Daviess-Carroll Area Vocational Center, provides collaborative technical educational opportunities for high school and adult learners. Funded by member school districts in Jo Daviess and Carroll Counties and numerous grants, CTE classes offer dual credit through Highland Community College. There is no cost for these credits.

Manufacturing and Trades Day Tour

NW Illinois Economic Development (NWILED)

1 Commercial Drive, Suite 2

Hanover, IL 61041

Phone: (815) 297-7361

E-mail: info@nwiled.org

Website: www.nwiled.org

Offers high school students an annual opportunity to visit modern, technology-driven manufacturing facilities. Provides students with career and career-training opportunities.

Mondays – Fridays, 8:30 am – 4:30 pm or by appointment

The Workshop

706 S. West Street

Galena, IL 61036

Phone: (815) 777-2211

Fax: (815) 777-3386

E-mail: theworkshopgalena@theworkshopgalena.org

Website: www.theworkshopgalena.org

Provides disabled high-school-age youth with Transition Program opportunities for real work experience. Helps find competitive employment in the Milestone Program. Provides work skills training, employment information, vocational development and support, and job coaching for individuals with disabilities in Jo Daviess County in the Supported Employment Program.

Mondays – Thursdays, 7:30 am – 4 pm; Fridays, 7:30 am – 3:30 pm

Voter Information

Jo Daviess County Election Authority

Jo Daviess County Clerk's Office.

330 N. Bench Street

Galena, IL 61036

Phone: (815) 777-0161

Fax: (815) 777-3688

E-mail: countyclerk@jodaviesscountyil.gov

Website: www.jodaviesscountyil.gov

Provides voting assistance and voting aids for marking a ballot at all polling places in Jo Daviess County for voters who are either temporarily or permanently physically incapacitated or over the age of 65. Voting assistance is also available for someone who accompanies a voter to or from an election judge of each political party. Arrangements also can be made to vote from your car, if you call the County Clerk's Office in advance of voting days. Voting by mail is another alternative, however, applications for voting by mail must be filed in advance. Call or write to the County Clerk's Office for information about deadlines for voting assistance prior to each election.

HOPE Foundation of Jo Daviess County Grants Program

FOR INDIVIDUALS: Up to \$1,500 annually

FAMILY SUPPORT: Up to \$1,500 annually

FOR AGENCIES: Up to \$2,500 annually

HOPE Foundation Grant applicants are required to follow the HOPE Foundation Grant Guidelines and provide a completed Grant Application. A copy of the Grant Guidelines is available on pages 58-61 of this directory, and a copy of the Grant Application is available on pages 62-63.

Areas of support include:

Health Housing Transportation Education Employment

The final grant amounts are determined on a case-by-case basis by the HOPE Foundation of Jo Daviess County Grant & Gifting Committee.

Grant funding availability is defined within the limits set by the HOPE Foundation of Jo Daviess County Board of Trustees Annual Budget.

HOPE Foundation Annual Grant Awards

2020-2021 \$31,500.00

2021-2022 \$36,500.00

2022-2023 \$39,600.00

For information about the Grants Program, contact Don Gereau, Grant and Gifting Chair, at hope@HopeFoundationJDC.org or (815) 573-7313 or (815) 238-2636.

The Hope Foundation of Jo Daviess County

REQUEST FOR GRANT GUIDELINES

STEP 1: AVAILABLE GRANTS

STEP 2: DETERMINING ELIGIBILITY

STEP 3: PROCEDURE FOR SUBMITTING REQUESTS

STEP 4: REVIEW PROCESS

STEP 5: FOLLOW-UP

STEP 1: AVAILABLE GRANTS

- A. Determine funding required within the limits set by the Hope Foundation of Jo Daviess County.
 - FOR INDIVIDUALS: Up to \$1,500 for a first-time grant,
Up to \$1,000 for a second-time grant, and
Up to \$500 thereafter. Minimum Grant: \$100.
 - FOR FAMILY SUPPORT: Up to \$1,500 for a first-time grant,
Up to \$1,000 for a second-time grant, and
Up to \$500 thereafter. Minimum Grant: \$100.
 - FOR AGENCIES: Up to \$2,500 annually. Minimum Grant: \$100.
- B. Final grant amount will be determined on a case-by-case basis by the Hope Foundation of Jo Daviess County Grant/Gifting Committee.
- C. Limitation of one grant per person or agency per HOPE Foundation fiscal year July 1-June 30.

STEP 2: DETERMINING ELIGIBILITY

- A. The Hope Foundation of Jo Daviess County is organized exclusively for charitable purposes to assist individuals with disabilities in Jo Daviess County deal with issues of health, housing, transportation, and/or employment. Consideration shall be based on one or more functional limitations in self-care, receptive and expressive language, learning, mobility, capacity for independent living, cognitive functioning and emotional adjustment.
- B. The Hope Foundation's Family Support Grant assists individuals with disabilities and families who are caring for a family member with a disability. It promotes family unity and provides limited temporary support by enabling people with disabilities and their families to meet current short term financial needs associated with health, housing, transportation, education and employment.

- C. Requests should have a specific purpose/plan that:
 - 1. Clearly describes the anticipated outcome to improve the health and/or well being of the individual(s) with disabilities.
 - 2. Includes a summary of results approximately 90 days after funding is received.
- D. Grants/gifts may be requested on behalf of individuals with disabilities by an individual, group of individuals or agency having a 501(c)3 tax status, following the procedures outlined below.
- E. Immediate need funding requests may be submitted directly to the Executive Director of the Hope Foundation of Jo Daviess County or the Grant/Gifting Chair of the Hope Foundation of Jo Daviess County. Immediate need funding is defined as a request that requires immediate attention to meet a specific need, such as, but not limited to clothing for a job interview, transportation for medical appointments, etc.
- F. Recipients may be required to match a portion of the amount granted.

STEP 3: PROCEDURE FOR SUBMITTING REQUESTS

- A. An application must be completed for each grant request.
 - 1. Submit a request on the Hope Foundation of Jo Daviess County application form, typed or legibly printed. Forms may be requested by mail from the Hope Foundation of Jo Daviess County, PO Box 262, Galena, IL 61036-0262 (Phone 815-573-7313 or 815-238-2636) or download at www.HopeFoundationJDC.org.
 - 2. Clearly identify the individual or agency submitting the request.
 - 3. Clearly identify the beneficiary of the request and provide supporting documentation of their disability. (SSI statement, educational plan, doctor's evaluation, etc.)
 - 4. Describe the need, project or service to be funded. (be specific). Describe the anticipated outcome(s) and identify time parameters/deadline for funding.
 - 5. Include a detailed cost estimate. Attach substantiating documents (i.e. purchase proposal, estimated medical bills, estimated professional fees) as presented by the supplier of goods or services.
 - 6. Indicate the amount of funding being requested (see above for limits). If individual, provide average monthly income and average monthly expenses.
 - 7. Describe other funding sources available for this purpose.
 - 8. Describe plans for future funding.

9. Sign, date and submit the application and documentation by mail to:

Chair, Grant/Gifting Committee
The Hope Foundation of Jo Daviess County
Galena, IL 61036-0262
Or email to
hope@HopeFoundationJDC.org

STEP 4: REVIEW PROCESS

- A. A grant/gift request will be acknowledged within 21 days of receipt. The acknowledgement will indicate disposition of the request (i.e., decline, additional information needed, under Committee review).
- B. In the case of Immediate Need Funding, the Grant/Gifting Chair, with the assistance of available committee members, will review and approve or disapprove a grant/gift as quickly as the request can be evaluated. The Committee Chair may determine that the request should be considered by the full committee. In most cases an interview of the recipient will not be necessary. If the request is approved, the Chair will ask that a check be drawn by the Foundation's Treasurer. The check and appropriate cover letter will be delivered to the recipient immediately. If the request is denied or passed on to the full committee, an appropriate letter of explanation will be sent to the individual initiating the request.
- C. The Grant/Gifting Committee may invite individuals requesting grants/gifts to meet with them as a whole or with individual members of the Committee.
- D. The Grant/Gifting Committee will review all requests within 30 days of receipt.
- E. Applicants will be notified of approval/disapproval of a grant/gift within 7 days of their decision.
- F. The Committee will present its recommendations at the next regularly scheduled meeting of the Hope Foundation of Jo Daviess County Board of Trustees.
- G. The Chair will ask the Foundation's Treasurer to draw checks for grants/gifts approved. The Chair will take steps to deliver the checks with an appropriate cover letter.

- H. A grant must be claimed within six months of the approval date. After that time, the grant will be rescinded and the original check voided. If the applicant wishes to continue the process, a new grant application must be submitted.

STEP 5: FOLLOW UP REQUIREMENT

The Grantee or Agency will be contacted approximately 90 days after funding for feedback on how the funds impacted the health and/or well being of the beneficiary.

The Hope Foundation of Jo Daviess County

APPLICATION FOR GRANT

(See Request for Grant Guidelines)

PLEASE PRINT LEGIBLY

1. BENEFICIARY OF REQUEST

Name: _____

Address: _____ City: _____ Zip _____

Telephone: _____ Email: _____

2. INDIVIDUAL OR AGENCY MAKING REQUEST

Name: _____

Address: _____ City: _____ Zip _____

Telephone: _____ Email: _____

a. If Agency, Internal Revenue Service Classification: _____

b. If Agency, Individual Contact Name: _____

c. If Agency, provide a brief description of the Agency's purpose: _____

3. PLEASE PROVIDE A DESCRIPTION OF THE BENEFICIARY'S DISABILITY AND ATTACH ANY SUPPORTING DOCUMENTATION.

4. PROVIDE A DESCRIPTION OF THE NEED, PROJECT OR SERVICE FOR WHICH FUNDS ARE BEING SOUGHT: (If additional space is needed, attach a typewritten or legibly printed sheet.)

a. DESCRIBE HOW THE RECEIPT OF FUNDS FOR SUCH NEED/PROJECT WILL IMPACT THE HEALTH AND/OR WELL-BEING OF THE BENEFICIARY.

b. IDENTIFY THE TIME PARAMETERS FOR THE FUNDING. IF IMMEDIATE NEED FUNDING IS REQUESTED, EXPLAIN WHY.

5. HAS THIS INDIVIDUAL OR AGENCY PREVIOUSLY RECEIVED A GRANT FROM THE HOPE FOUNDATION? IF SO, WHEN?

5. WHAT IS THE TOTAL COST OF THE NEED, PROJECT OR SERVICE? Break cost into appropriate segments (equipment, housing, clothing, etc. Use a separate sheet if necessary.)
6. WHAT IS THE AMOUNT BEING REQUESTED (See Grant Guidelines)?
7. IF INDIVIDUAL REQUEST:
 - a. WHAT IS YOUR AVERAGE MONTHLY INCOME?
 - b. WHAT ARE YOUR AVERAGE MONTHLY EXPENSES?
8. INDICATE ANY OTHER AVAILABLE SOURCES OF FUNDING FOR THIS NEED/PROJECT.
9. IF THE TOTAL AMOUNT REQUESTED IS NOT RECEIVED, WHERE WILL REMAINING FUNDS BE OBTAINED?
10. DESCRIBE PLANS FOR FUTURE FUNDING, IF NECESSARY.

DATE OF APPLICATION: _____

APPLICANT'S NAME: _____

APPLICANT'S SIGNATURE: _____

SUBMIT ONE COPY OF THIS APPLICATION AND SUPPORTING DOCUMENTS TO:

Chair, Grant/Gifting Committee
The Hope Foundation of Jo Daviess County
P.O. Box 262
Galena, IL 61036-0262
hope@HopeFoundationJDC.org

GRANT FOLLOW-UP REQUIREMENT

If this grant is approved, we will follow up with you in approximately 90 days for feedback on how these funds were helpful to you.

Index of Service Programs and Providers

AARP	
Senior Citizens' Services	42
Access Wireless	
Telephone Services	48
Adapt Health	
Home Health Care Products	35
Adult Immunization Program	
Health Care	25
Adult Protective Services	
Trauma Support for Domestic, Emotional, and Sexual Abuse	49
Adult Scholarship Program	
Vocational Training and Assistance	55
AeroCare Division of Adapt Health	
Home Health Care Products	35
Affordable Care Act Enrollment Assistance	
Health Insurance and Prescription Drug Assistance	30
Affordable Care Act Information Resources	
Health Insurance and Prescription Drug Assistance	30
Affordable Housing Online	
Housing Resources	35-36
Ahva Living of East Dubuque	
Assisted Living and Memory Care	5
Alcoholics Anonymous	
Substance Abuse Support and Treatment Services	44
All Kids Program	
Health Insurance and Prescription Drug Assistance	31
All Our Kids (AOK) Early Childhood Networks	
Human/Social Services.	36
Allure of Stockton	
Nursing Homes.	41
American Legion	
Veterans' Services	52
American Red Cross of Eastern Iowa	
Emergency Preparedness and Disaster Relief	15
Veterans' Services	52
Angel's Attic Clothing	
Clothing Resources	6
Apple River Food Pantry (The Bread of Life Food Pantry)	
Food Service Programs	21
Apple River Lions Club	
Eyesight and Hearing Assistance	19
Apple Tree School Supplies Program	
Education and Literacy Programs	13
 Badger Ridge Homes	
Housing Resources	35
Be The One	
Veterans' Services	52
BEST, Inc.	
Employment Assistance	16

<i>Bikers Against Child Abuse (B.A.C.A.)</i>	
Trauma Support for Domestic, Emotional, and Sexual Abuse	49
<i>Boy Scouts Blackhawk Area Council</i>	
Education and Literacy Programs	13
<i>The Bread of Life Food Pantry</i>	
Food Service Programs	21
<i>Budget Billing Program</i>	
Energy Management Programs	17
<i>Buy Local Loan Program</i>	
Financial Loans and Assistance for Homeowners and Renters	20
<i>Calvary United Methodist Church</i>	
Clothing Resources	6
<i>Caring Neighbors Warren Food Pantry</i>	
Food Service Programs	21
<i>Castor Home Nursing, Inc.</i>	
Home Health Care.	32
<i>Catholic Charities Archdiocese of Dubuque</i>	
Legal Resources	39
<i>Catholic Charities Rockford Diocese</i>	
Senior Citizens' Services.	42
<i>Cat's Care Closet</i>	
Clothing Resources	6
Furniture Resources	25
<i>Centers for Medicare & Medicaid Services</i>	
Health Insurance and Prescription Drug Assistance	32
<i>Child Immunization Program – Vaccines for Children (VFC)</i>	
Health Care	25
<i>Church of St. Mary - Elizabeth</i>	
Food Service Programs	22
<i>City of Dubuque</i>	
Transportation Services	49
<i>Clear Mind, Open Heart, LLC.</i>	
Counseling Services	7
<i>Coatsworth in Galena</i>	
Housing Resources	36
<i>ComEd (Commonwealth Edison Company)</i>	
Energy Management Programs	17
<i>Community of Christians</i>	
Food Service Programs	22
<i>Community Services Block Grant (CSBG) Emergency Assistance</i>	
Financial Loans and Assistance for Homeowners and Renters	20
<i>Community Services Block Grant (CSBG) Scholarships</i>	
Education and Literacy Programs	13
Vocational Training and Assistance	55
<i>Crescent Community Health Center</i>	
Dental Care	9
Eyesight and Hearing Assistance	19
Health Care	26
<i>CTE Academy (Jo Daviess Carroll Career Technical Education)</i>	
Vocational Training and Assistance	56
<i>CTIA – The Wireless Association</i>	
Telephone Services	48

<i>Disability License Plates and Placards</i>	
License Plates, Parking Placards, and Identification Card Services	41
<i>Dolly Parton Imagination Library Program</i>	
Education and Literacy Programs	13
<i>Dubuque Community Based Outpatient Clinic</i>	
Veterans' Services	53
 <i>East Dubuque Board of Education</i>	
Food Service Programs	22
<i>East Dubuque Counseling Center</i>	
Counseling Services	7
<i>East Dubuque Food Pantry</i>	
Food Service Programs	22
<i>East Dubuque Lions Club</i>	
Eyesight and Hearing Assistance	19
Food Service Programs	22
<i>Elizabeth Food Basket</i>	
Food Service Programs	22
<i>Elizabeth Farm Service Agency Center</i>	
Financial Loans and Assistance for Homeowners and Renters.	21
<i>Elks Lodge Christmas Food Baskets</i>	
Food Service Programs	22
<i>Energy Efficiency Program</i>	
Energy Management Programs	17
<i>EZSELLUSA Consignment</i>	
Clothing Resources	6
Furniture Resources	25
 <i>Family Care Program</i>	
Health Insurance and Prescription Drug Assistance	31
<i>Family Caregiver Services</i>	
Health Care Support Groups	30
<i>Family Case Management Program</i>	
Human/Social Services	37
<i>Family Enrichment Program</i>	
Developmental and Other Disabilities Services	10
<i>FEMA (United States Federal Emergency Management Agency)</i>	
Emergency Preparedness and Disaster Relief	16
<i>FHN Family Counseling Center</i>	
Counseling Services	8
Substance Abuse Support and Treatment Services	44
Trauma Support for Domestic, Emotional, and Sexual Abuse	49
<i>FHN Family Counseling Center – Online Services</i>	
Counseling Services	8
Substance Abuse Support and Treatment Services	45
Trauma Support for Domestic, Emotional, and Sexual Abuse	50
<i>FHN Hospice</i>	
Home Health Care	33
<i>FHN Jo Daviess Family Healthcare Center</i>	
Counseling Services	8
Health Care	26
Substance Abuse Support and Treatment Services	45
<i>FHN Leonard C. Ferguson Cancer Center</i>	
Health Care	26

<i>FHN Memorial Hospital</i>	
Health Care	26
<i>Finley-Hartig Homecare</i>	
Home Health Care Products	34
<i>First Presbyterian Church - Galena</i>	
Substance Abuse Support and Treatment Services	44
<i>First United Methodist Church - Elizabeth</i>	
Food Service Programs	22
Substance Abuse Support and Treatment Services	44
<i>Flint Hills Manor</i>	
Housing Resources	36
<i>Fluoride Varnish Program</i>	
Dental Care	10
<i>Franklin McCoy Manor</i>	
Housing Resources	36
<i>Freeport Community Based Outpatient Clinic</i>	
Veterans' Services	54
<i>Freeport Disability Rehabilitation Office</i>	
Developmental and Other Disabilities Services	11
Home Health Care	33
Vocational Training and Assistance	55
<i>FURST Staffing</i>	
Employment Assistance.	16
<i>Galena Bible Church</i>	
Human/Social Services	38
<i>Galena Clinic, Inc.</i>	
Counseling Services	8
Substance Abuse Support and Treatment Services	45
Trauma Support for Domestic, Emotional, and Sexual Abuse	50
<i>Galena Elementary and Middle School (GEMS)</i>	
Education and Literacy Programs	13
<i>Galena Food Pantry (United Churches of Galena Food Pantry)</i>	
Food Service Programs	24
<i>Galena High School</i>	
Food Service Programs	24
<i>Galena Lions Club</i>	
Eyesight and Hearing Assistance	19
<i>Galena Public Library</i>	
Legal Resources	39
<i>Galena United Methodist Church</i>	
Senior Citizens' Services	43
<i>Galena WIC Clinic</i>	
Food Service Programs	23
Human/Social Services	37
<i>Gambling Problem Support</i>	
Substance Abuse Support and Treatment Services	45
<i>Gear View Heights</i>	
Housing Resources	36
<i>Get Covered Illinois</i>	
Health Insurance and Prescription Drug Assistance	31
<i>Girl Scouts of Northern Illinois</i>	
Education and Literacy Programs	13
<i>Glad Rags Resale Boutique</i>	
Clothing Resources	6

Golden Meals	
Food Service Programs	23
Goodwill Thrift Store – Dubuque and Freeport	
Clothing Resources	7
Grace Episcopal Church – Galena	
Human/Social Services	38
Substance Abuse Support and Treatment Services	44
Grand View Estates	
Housing Resources	36
 Hanover Estates	
Housing Resources	36
Hanover Food Pantry	
Food Service Programs	23
Hartig Hearing Care and Optical	
Eyesight and Hearing Assistance	19
Head Start Program	
Education and Literacy Programs	14
High Point Apartments	
Housing Resources	36
Highland Community College	
Education and Literacy Programs	14
Hillside Apartments	
Housing Resources	35
Hispanic Council of Tri-States	
Human/Social Services	37
Holy Cross Catholic Church – Stockton	
Substance Abuse Support and Treatment Services	44
Home and Community Based Services (HCBS) Waiver Programs	
Health Insurance and Prescription Drug Assistance	31
Homeless Prevention/Housing Stability Assistance	
Financial Loans and Assistance for Homeowners and Renters	20
The HOPE Foundation of Jo Daviess County	
Developmental and Other Disabilities Services	10
Hospice of Dubuque	
Home Health Care	33
 Identification Cards	
License Plates, Parking Placards, and Identification Card Services	41
Illinois Aid to the Aged, Blind or Disabled (AABD)	
Developmental and Other Disabilities Services	11
Senior Citizens’ Services	42
Illinois Bank & Trust	
Emergency Preparedness and Disaster Relief.	16
Financial Loans and Assistance for Homeowners and Renters	20
Illinois Breast and Cervical Cancer Program (IBCCP)	
Health Care	26
Illinois Department of Children and Family Services	
Trauma Support for Domestic, Emotional, and Sexual Abuse	50
Illinois Department of Employment Security	
Employment Assistance.	16
Human/Social Services	37
Illinois Department of Healthcare and Family Services	
Health Insurance and Prescription Drug Assistance	31

<i>Illinois Department of Human Services</i>	
Substance Abuse Support and Treatment Services	45
Telephone Services	48
<i>Illinois Department of Human Services – Disability & Rehabilitation Services</i>	
Developmental and Other Disabilities Services	11
Home Health Care	33
Vocational Training and Assistance	55
<i>Illinois Department of Human Services -- Stephenson County Family Community Resource Center (FCRC)</i>	
Developmental and Other Disabilities Services	11
Food Service Programs	23
Health Insurance and Prescription Drug Assistance	32
Human/Social Services	37
Senior Citizens' Services	42
<i>Illinois Department of Insurance</i>	
Health Insurance and Prescription Drug Assistance	31
<i>Illinois Department of Public Health</i>	
Health Care	27
Substance Abuse Support and Treatment Services (<i>Illinois Tobacco Quitline</i>)	45
<i>Illinois Department of Revenue</i>	
Tax Preparation Assistance	46
<i>Illinois Department of Veterans' Affairs – Freeport</i>	
Veterans' Services	52, 55
<i>Illinois Department of Veterans' Affairs – Galena</i>	
Veterans' Services	53
<i>Illinois Department on Aging</i>	
Health Insurance and Prescription Drug Assistance (SHIP).	32
License Plates, Parking Placards, and Identification Card Services	41
Trauma Support for Domestic, Emotional, and Sexual Abuse	50
<i>Illinois Emergency Management Agency</i>	
Emergency Preparedness and Disaster Relief	15
<i>Illinois Housing Development Authority (IDHA)</i>	
Financial Loans and Assistance for Homeowners and Renters	21
<i>Illinois Lawyer Finder</i>	
Legal Resources	39
<i>Illinois Lifeline Universal Service Telephone Program</i>	
Telephone Services	48
<i>Illinois Pension Assistance Project (IPAP)</i>	
Legal Resources	39
<i>Illinois Secretary of State</i>	
License Plates, Parking Placards, and Identification Card Services	41
<i>Illinois State Bar Association</i>	
Legal Resources	39
<i>Illinois State Driver Services Department</i>	
License Plates, Parking Placards, and Identification Card Services	41
<i>Illinois Student Assistance Commission (ISAC)</i>	
Education and Literacy Programs	14
<i>Illinois Supplemental Nutrition Assistance Program (SNAP)</i>	
Food Service Programs	23
<i>Illinois Temporary Assistance for Needy Families (TANF)</i>	
Human/Social Services	37
<i>Illinois Tobacco Quitline</i>	
Substance Abuse and Support Treatment Services	45
<i>Illinois WISEWMAN Program (IWP)</i>	
Health Care	27

<i>Illinois Women, Infants, and Children (WIC) Program</i>	
Food Service Programs	23
<i>illinoislegalaid.org</i>	
Legal Resources	39
<i>Interactions Therapy Center, Inc.</i>	
Counseling Services	8
Substance Abuse and Treatment Services	45
<i>Iowa City Veterans Administration Health Care System</i>	
Veterans' Services	53
<i>JCE Co-op</i>	
Energy Management Programs	17-18
Vocational Training and Assistance	55
<i>Jo Daviess Carroll Career Technical Education (CTE) Academy</i>	
Vocational Training and Assistance	56
<i>Jo Daviess County Board</i>	
Transportation Services	48
Veterans' Services	53
<i>Jo Daviess County Clerk's Office</i>	
Voter Information	56
<i>Jo Daviess County Election Authority</i>	
Voter Information	56
<i>Jo Daviess County Emergency Management Agency</i>	
Emergency Preparedness and Disaster Relief	15
<i>Jo Daviess County Health Department</i>	
Dental Care.	10
Emergency Preparedness and Disaster Relief	15
Health Care	25, 27
Health Insurance and Prescription Drug Assistance	30
Substance Abuse Support and Treatment Services.	46
<i>Jo Daviess County Housing Authority</i>	
Housing Resources	36
<i>Jo Daviess County Legal Self-Help Center, illinoislegalaid.org</i>	
Legal Resources	39
<i>Jo Daviess County New Resident's Welcome Kit</i>	
Human/Social Services	38
<i>Jo Daviess County Public Defender's Office</i>	
Legal Resources.	39
<i>Jo Daviess County State's Attorney's Office</i>	
Legal Resources.	40
Trauma Support for Domestic, Emotional, and Sexual Abuse	51
<i>Jo Daviess County Transit</i>	
Transportation Services	48
Veterans' Services	54
<i>The Jule Mini-Bus</i>	
Transportation Services	49
<i>Kreider Services (Rainbow Ridge)</i>	
Developmental and Other Disabilities Services	12
<i>La Voz Latina</i>	
Human/Social Services.	38

<i>Levelized Billing Program</i>	
Energy Management Programs	17
<i>Lions Club International</i>	
Eyesight and Hearing Assistance	19
<i>Long-Term Care Ombudsman Program</i>	
Senior Citizens' Services.	42
<i>Lord of Love Lutheran Church - Galena</i>	
Cleaning and Laundry Supplies.	6
Human/Social Services	38
<i>Low Income Heating & Energy Assistance Program (LIHEAP)</i>	
Energy Management Programs	18
<i>Manufacturing and Trades Day Tour</i>	
Vocational Training and Assistance	56
<i>Meadowlane Senior Apartments</i>	
Housing Resources	36
<i>Medical Associates Clinic – Dubuque East Campus</i>	
Health Care	27
<i>Medical Associates Clinic – Dubuque West Campus</i>	
Health Care	28
<i>Medical Associates Clinic – Elizabeth and Galena</i>	
Health Care	28
<i>Medicare /Medicaid</i>	
Health Insurance and Prescription Drug Assistance	32
<i>Memory Café – Senior Resource Center of Stephenson County</i>	
Health Care Support Groups	30
<i>Memory Café – Sinsinawa Mound Center</i>	
Health Care Support Groups	30
<i>Mensendike Apartments</i>	
Housing Resources	36
<i>MercyOne Home Care</i>	
Home Health Care	33
<i>MercyOne Medical Equipment</i>	
Home Health Care Products	34
<i>Meridian Manor</i>	
Housing Resources	36
<i>Midwest Health Clinic – Elizabeth and Galena</i>	
Health Care	28
<i>Midwest Medical Center</i>	
Assisted Living and Memory Care	5
Health Care	28-29
Nursing Homes.	41
<i>Midwest Medical Center Diabetes Prevention Program</i>	
Health Care	29
<i>Midwest Medical Center Diabetes Self-Management Program</i>	
Health Care	29
<i>Midwest Medical Center Fitness Center</i>	
Health Care	29
<i>Midwest Medical Center Physical Therapy</i>	
Health Care	29
<i>Midwest Medical Center Rehabilitation Services</i>	
Health Care	29
<i>Midwest Medical Senior Care Assisted Living Center</i>	
Assisted Living and Memory Care	5

Midwest Medical Senior Care Nursing Home	
Nursing Homes	41
Miracle-Ear Hearing Aid Center	
Eyesight and Hearing Assistance	20
The Mop Shop	
Cleaning and Laundry Supplies	6
 NARCAN and Fentanyl Test Strips Program	
Substance Abuse Support and Treatment Services.	46
National Suicide Prevention Lifeline	
Counseling Services.	8
Substance Abuse Support and Treatment Services.	46
Trauma Support for Domestic, Emotional, and Sexual Abuse	50
Neighbor-to-Neighbor Care Funds	
Energy Management Programs	18
NICAA Housing Program	
Emergency Preparedness and Disaster Relief	15
Financial Loans and Assistance for Homeowners and Renters	21
NICOR Gas Community Connection Center	
Energy Management Programs	18
North Prairie Apartments	
Housing Resources	35
Northwest Academy	
Developmental and Other Disabilities Services	11
Northwest Illinois Gender and Sexuality Alliance (NW-IL GSA)	
Counseling Services	9
Substance Abuse Support and Treatment Services	46
Trauma Support for Domestic, Emotional, and Sexual Abuse	51
Northwest Special Education Cooperative	
Developmental and Other Disabilities Services	11
Northwestern Illinois Area Agency on Aging (NIAAA)	
Legal Resources	40
Senior Citizens' Services	42
Tax Preparation Assistance	47
Northwestern Illinois Center for Independent Living (NICIL)	
Developmental and Other Disabilities Services	12
Northwestern Illinois Community Action Agency (NICAA)	
Education and Literacy Programs	13-14
Emergency Preparedness and Disaster Relief	15
Energy Management Programs	18
Financial Loans and Assistance for Homeowners and Renters	20-21
Food Service Programs	23
Vocational Training and Assistance	55
Northwestern Illinois Special Olympics	
Developmental and Other Disabilities Services	12
NW Illinois Economic Development (NWILED)	
Human/Social Services	38
Vocational Training and Assistance	56
 The 100 Club of Jo Daviess County	
Human/Social Services	38

<i>Parkview Apartments</i>	
Housing Resources	35
<i>Pirate Pantry</i>	
Food Service Programs	24
<i>Prairie Ridge of Galena</i>	
Assisted Living and Memory Care	5
<i>Prairie State Legal Services</i>	
Legal Resources	40
<i>Presentation Lantern Center</i>	
Education and Literacy Programs	14
<i>Prestwick Senior Community Housing</i>	
Housing Resources	35
<i>Purr-Fection Thrift Store</i>	
Clothing Resources	7
Furniture Resources	25
<i>Quality Medical Products/AeroCare Division of Adapt Health</i>	
Home Health Care Products	35
<i>Radon Test Kits (Jo Daviess County Health Department)</i>	
Health Care	27
<i>Rainbow Ridge</i>	
Developmental and Other Disabilities Services	12
<i>Rainbow Ridge III</i>	
Housing Resources	35
<i>Red Cross of Eastern Iowa</i>	
Emergency Preparedness and Disaster Relief	15
Veterans' Services	52
<i>River Bend Foodbank</i>	
Food Service Programs	24
<i>River Bend Mobile Food Pantry</i>	
Food Service Programs	24
<i>River Ridge School</i>	
Clothing Resources	6
Furniture Resources	25
<i>Riverview Center</i>	
Counseling Services	9
Substance Abuse and Treatment Services	46
Trauma Support for Domestic, Emotional, and Sexual Abuse	51
<i>Rockford Community Based Outpatient Clinic</i>	
Veterans' Services	54
<i>St. Ann's Catholic Church – Warren</i>	
Food Service Programs	21
Substance Abuse Support and Treatment Services	44
<i>St. John Lutheran Church - Massbach</i>	
Food Service Programs	22
<i>St. John the Evangelist Catholic Church – Hanover</i>	
Food Service Programs	22
<i>St. Mary's Catholic Church – Elizabeth</i>	
Food Service Programs	22
<i>St. Michael Catholic Church - Galena</i>	
Human/Social Services	38

<i>St. Paul Evangelical Lutheran Church – Elizabeth</i>	
Food Service Programs	22
<i>St. Paul Lutheran Church – Hanover</i>	
Food Service Programs	22
<i>St. Paul Lutheran Church – Warren</i>	
Food Service Programs	21
<i>The Salvation Army</i>	
Emergency Preparedness and Disaster Relief	16
<i>Schapville Zion Presbyterian Church</i>	
Clothing Resources	7
<i>Schmid Innovation Center</i>	
Education and Literacy Programs	14
<i>Senior Health Insurance Program (SHIP)</i>	
Health Insurance and Prescription Drug Assistance	32
<i>Senior Resource Center of Jo Daviess County</i>	
Health Care Support Groups	30
Health Insurance and Prescription Drug Assistance	32
Home Health Care	34
Senior Citizens' Services	43
Tax Preparation Assistance	47
Trauma Support for Domestic, Emotional, and Sexual Abuse	49
<i>Senior Resource Center of Stephenson County</i>	
Health Care Support Groups	30
Senior Citizens' Services	43
Tax Preparation Assistance	47
<i>Service Inc. of Illinois (Area A)</i>	
Developmental and Other Disabilities Services	12
<i>Sinsinawa Mound Center</i>	
Health Care Support Groups	30
<i>Sisters of the Presentation</i>	
Education and Literacy Programs	14
<i>SNAP (Illinois Supplemental Nutrition Assistance Program)</i>	
Food Service Programs	23
<i>Social Security Administration</i>	
Health Insurance and Prescription Drug Assistance	32
Social Security Benefits	43
<i>Society of St. Vincent de Paul</i>	
Clothing Resources	7
Human/Social Services	38
<i>SonShine Center</i>	
Clothing Resources	7
<i>Stephenson County Family Community Resource Center (FCRC)</i>	
Developmental and Other Disabilities Services	11
Food Service Programs	23
Health Insurance and Prescription Drug Assistance	32
Human/Social Services	37
Senior Citizens' Services	42
<i>Stephenson County Health Department</i>	
Food Service Programs	23
Health Care	26-27
Human/Social Services	36-37
<i>Stepping Stones</i>	
Senior Citizens' Services	43
<i>Sterling Community Based Outpatient Clinic</i>	
Veterans' Services	53

Stockton Community Food Pantry	
Food Service Programs	24
Stockton Dental Center	
Dental Care	10
Stockton Elementary School	
Food Service Programs	24
Stockton Lions Club	
Eyesight and Hearing Assistance	19
Stockton Nutritional Assistance Program	
Food Service Programs	24
Supplemental Nutrition Assistance Program (SNAP)	
Food Service Programs	23
 TANF (Illinois Temporary Assistance for Needy Families)	
Human/Social Services	37
Tax Counseling for the Elderly (TCE)	
Tax Preparation Assistance	47
Temporary Assistance for Needy Families (TANF)	
Human/Social Services	37
Tri-State Independent Blind Society, Inc.	
Eyesight and Hearing Assistance	20
Trinity Lutheran Church – Derinda	
Food Service Programs	22
24-Hour Care	
Home Health Care	34
Tyler's Justice Center for Children	
Counseling Services	9
Legal Resources	40
Trauma Support for Domestic, Emotional, and Sexual Abuse	51
 Unitarian-Universalist Church	
Food Service Programs	24
United Churches of Galena	
Education and Literacy Programs	13
Food Service Programs	24
Human/Social Services	38
United Methodist Church - Hanover	
Food Service Programs	22
United Methodist Church – Galena	
Senior Citizens' Services	43
United Methodist Church – Warren	
Food Service Programs	21
United Presbyterian Church – Hanover	
Food Service Programs	22
United States Department of Agriculture (USDA)	
Financial Loans and Assistance for Homeowners and Renters	21
United States Department of Veterans' Affairs	
Veterans' Services	53
United States Federal Emergency Management Agency (FEMA)	
Emergency Preparedness and Disaster Relief	16
United States Internal Revenue Service	
Tax Preparation Assistance	47

<i>United States Social Security Administration</i>	
Health Insurance and Prescription Drug Assistance	32
Social Security Benefits	43
<i>United Way of Northwest Illinois</i>	
Education and Literacy Programs	13
Emergency Preparedness and Disaster Relief	16
 <i>Vaccines for Children (VFC) Program (Child Immunization Program)</i>	
Health Care	25
<i>Vehicle License Plate Discount Program</i>	
License Plates, Parking Placards, and Identification Card Services	41
<i>Veterans Assistance Program of Jo Daviess County</i>	
Veterans' Services	53
<i>Veterans of Foreign Wars (VFW)</i>	
Veterans' Services	54
<i>Veterans Ride Free Program</i>	
Veterans' Services	54
<i>Victim Witness Advocacy Services</i>	
Legal Resources	40
Trauma Support for Domestic, Emotional, and Sexual Abuse	51
<i>Victoria Heights Apartments</i>	
Housing Resources	35
<i>Volunteer Income Tax Assistance (VITA)</i>	
Tax Preparation Assistance	47
<i>La Voz Latina</i>	
Human/Social Services	38
 <i>Warren Lions Club</i>	
Eyesight and Hearing Assistance	19
<i>Weatherization Assistance Program</i>	
Energy Management Programs	18
<i>William S. Middleton Memorial Veterans Hospital</i>	
Veterans' Services	54
<i>WISEWOMAN Program</i>	
Health Care	27
<i>Women Veterans Call Center</i>	
Veterans' Services.	55
<i>Women, Infants, and Children (WIC) Program</i>	
Food Service Programs	23
Human/Social Services	37
<i>The Workshop</i>	
Developmental and Other Disabilities Services	12
Vocational Training and Assistance	56
 <i>YWCA Child Care Solutions</i>	
Child Care Resources	5
<i>YMCA of Northwestern Illinois</i>	
Human/Social Services	38